

Medicare Advantage Risk Adjustment Telehealth

Benefit Years 2023 & 2024

For Medicare Advantage, telehealth visits are only considered to be equivalent to face-to-face interactions when use of video is documented.

- Medicare Advantage risk adjustment requires a face-to-face service, i.e., video is required for telehealth
- Place of service
 - The place of service code on the claim should be 02 (other than patient's home) in 2023
- Modifier 95 indicates the use of audio and video during the visit
- Modifier FQ, audio-only service, may be used when the patient is unable to use video, but it is available
 - This must be documented in the progress note
- May use office E&M codes
- May see new or established patients
- May be used for annual depression screening
- May be used for AWV, initial and subsequent
- May **not** be used for IPPE (welcome to Medicare visit)

References:

Telehealth.HHS.gov: Telehealth policy changes after the COVID-19 public health emergency:
<https://telehealth.hhs.gov/providers/telehealth-policy/policy-changes-after-the-covid-19-public-health-emergency#temporary-medicare-changes-through-december-31,-2024>

NAMAS: <https://namas.co/the-phe-ends-may-11th-what-ends-what-was-extended-and-what-is-permanent>, 03-17-2023, Terry A. Fletcher

NAMAS: <https://namas.co/telehealth-checklist>, 08-18-2023, Terry A. Fletcher

Note: Current as of November, 2023