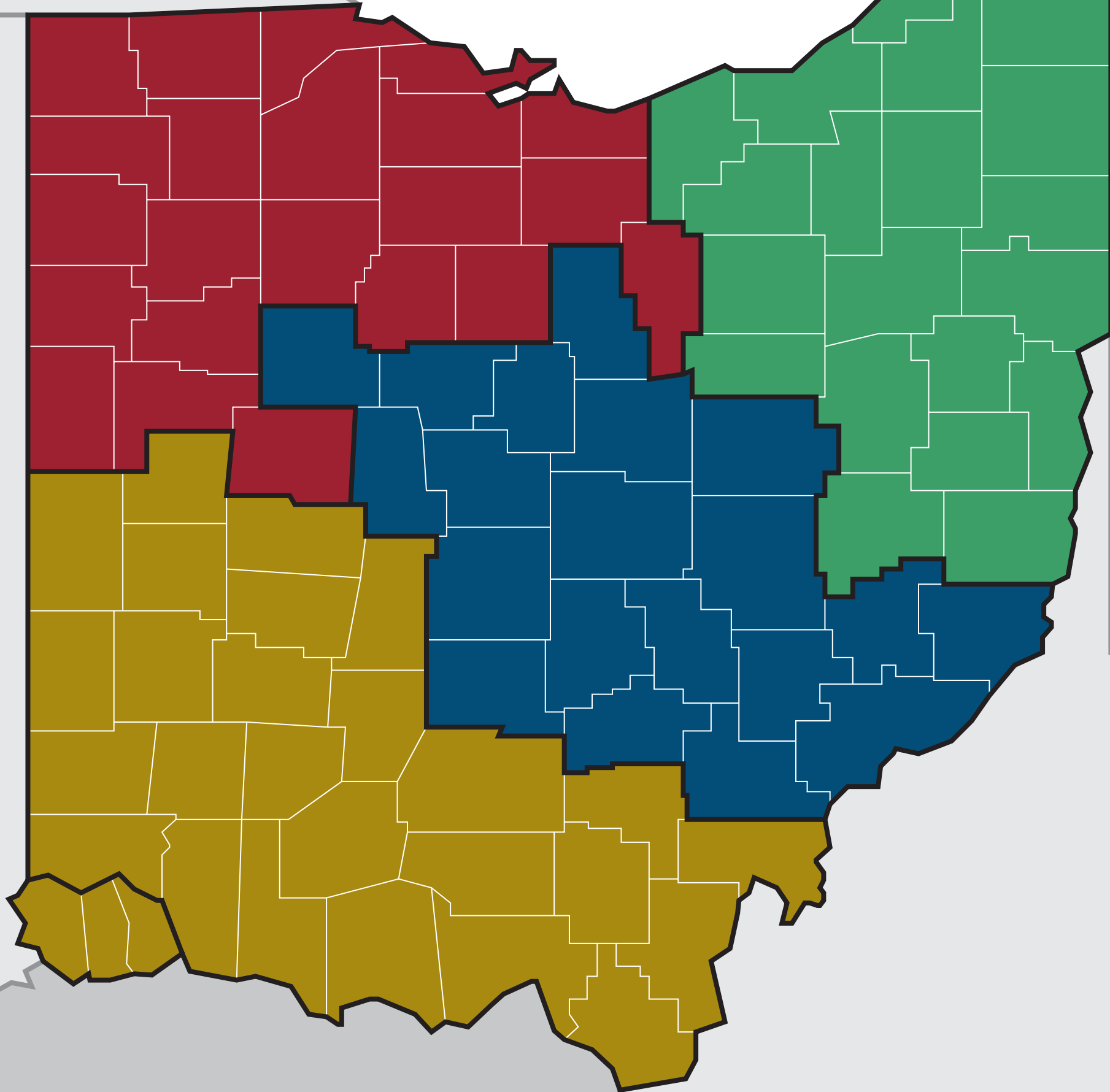




# Regional Contact Information

Provider Contracting



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 <b>Northwest Ohio</b> Toledo Office	3
 <b>Southwest Ohio</b> Cincinnati Office	4

Note: Ancillary contact information can be found beginning on page 5.

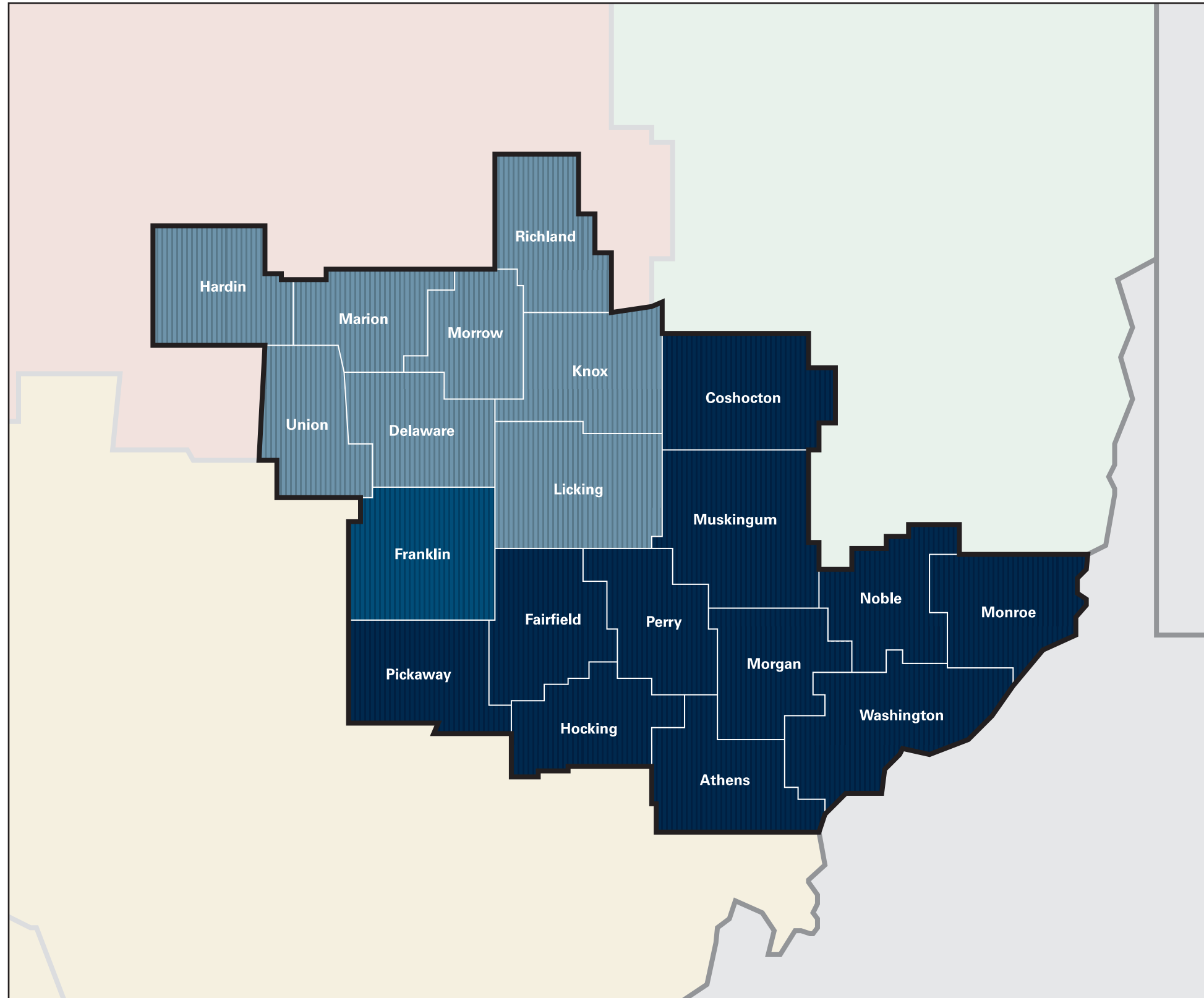
## Contacts

**Barbra Havens**  
**Vice President, Provider Contracting**  
1-216-687-7466

**Headquarters**  
100 American Road  
Cleveland, OH 44144-2322  
P: 1-800-625-2583  
F: 1-216-687-1450




# Central/Southeast Ohio

Columbus Office




## Legend

### Contract Manager

	<b>Dorothy Davis</b> 1-614-621-4572	OH: Athens, Coshocton, Fairfield, Hocking, Monroe, Morgan, Muskingum, Noble, Perry, Pickaway, Washington
	<b>Corina Moise</b> 1-216-687-7337	OH: Franklin
	<b>Amber Rechner</b> 1-614-621-6878	OH: Delaware, Hardin, Knox, Licking, Marion, Morrow, Richland, Union

### Contract Specialist

	<b>Tracey Tober</b> 1-614-621-6881	OH: All Counties, Professional Providers
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## Regional Contacts

**Andrew Niederst, Director**  
1-614-621-6894

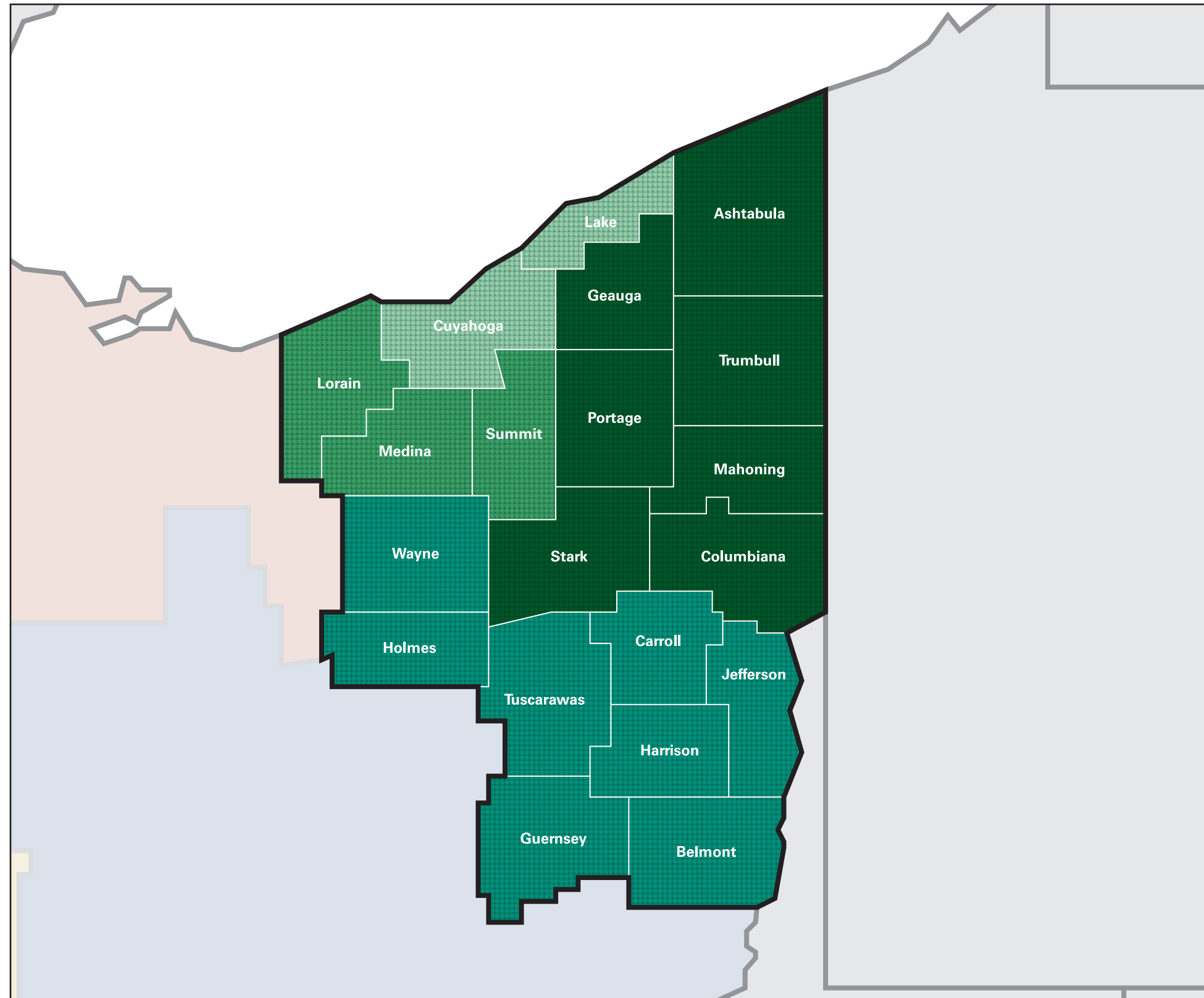
**Michelle Scott, Manager**  
1-614-621-6925

**Central/Southeast Ohio  
(Columbus Office)**

MZ: 09-7502  
545 Metro Place South, Suite 430  
Dublin, OH 43017  
P: 1-800-625-2583  
F: 1-614-621-4578





# Northeast Ohio

Cleveland Office





## Legend

### Contract Manager

	<b>Paige Adair</b> 1-216-687-7542	OH: Ashtabula, Columbiana, Geauga, Mahoning, Portage, Stark, Trumbull
	<b>Patrick Cola</b> 1-216-687-6598	OH: Lorain, Medina, Summit
	<b>Sarah George</b> 1-216-687-7281	OH: Cuyahoga, Lake
	<b>Patrick Gilbert</b> 1-216-687-6105	OH: Belmont, Carroll, Guernsey, Harrison, Holmes, Jefferson, Tuscarawas, Wayne

### Contract Specialist

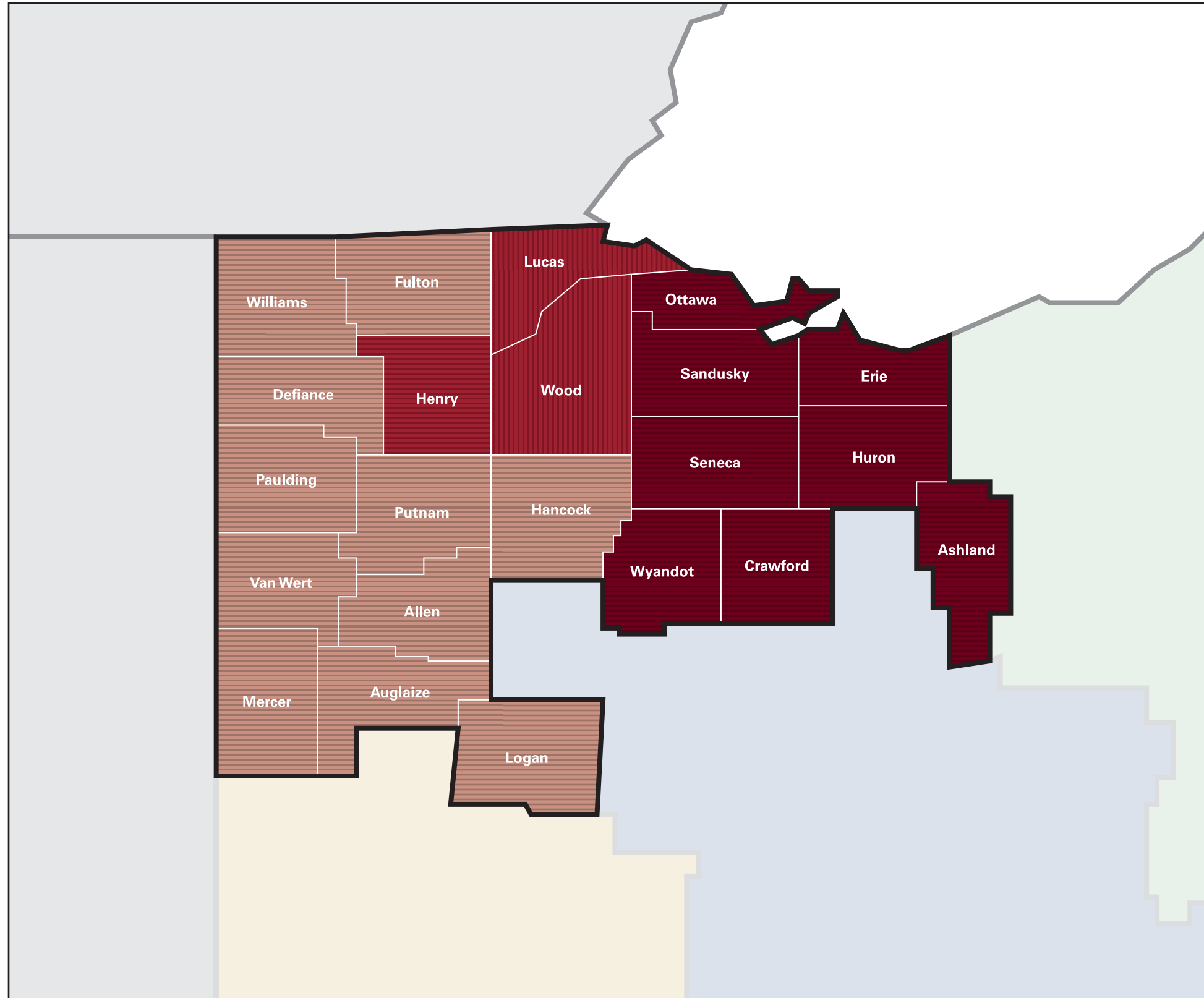
	<b>Ryan Roth</b> 1-216-687-6587	OH: All Counties
	<b>Natori Dailey</b> 1-216-687-6587	OH: All Counties

## Regional Contacts

<b>Jim Mason, Director</b> 1-216-687-2653	<b>Northeast Ohio (Cleveland Office)</b> MZ: 01-5B-3850 100 American Road Cleveland, OH 44144-2322 P: 1-800-625-2583 F: 1-216-687-7994
<b>Jim Pugliese, Director</b> 1-216-687-6676	

# Northwest Ohio

Toledo Office



## Legend

### Contract Manager

- Melanie Marx**  
1-419-595-6202  
OH: Ashland, Crawford, Erie, Huron, Ottawa, Sandusky, Seneca, Wyandot
- Jenny McNair**  
1-419-595-6208  
OH: Henry, Lucas, Wood
- Cindy Sliwinski**  
1-419-595-6204  
OH: Allen, Auglaize, Defiance, Fulton, Hancock, Logan, Mercer, Paulding, Putnam, Van Wert, Williams

### Contract Specialist

- Kelley Munoz**  
1-419-595-6209  
OH: Ashland, Allen, Auglaize, Crawford, Defiance, Erie, Fulton, Hancock, Henry, Huron, Logan, Mercer, Ottawa, Paulding, Putnam, Sandusky, Seneca, Van Wert, Williams, Wyandot
- Ginger Schwarz**  
1-419-595-6206  
OH: Lucas, Wood

## Regional Contacts

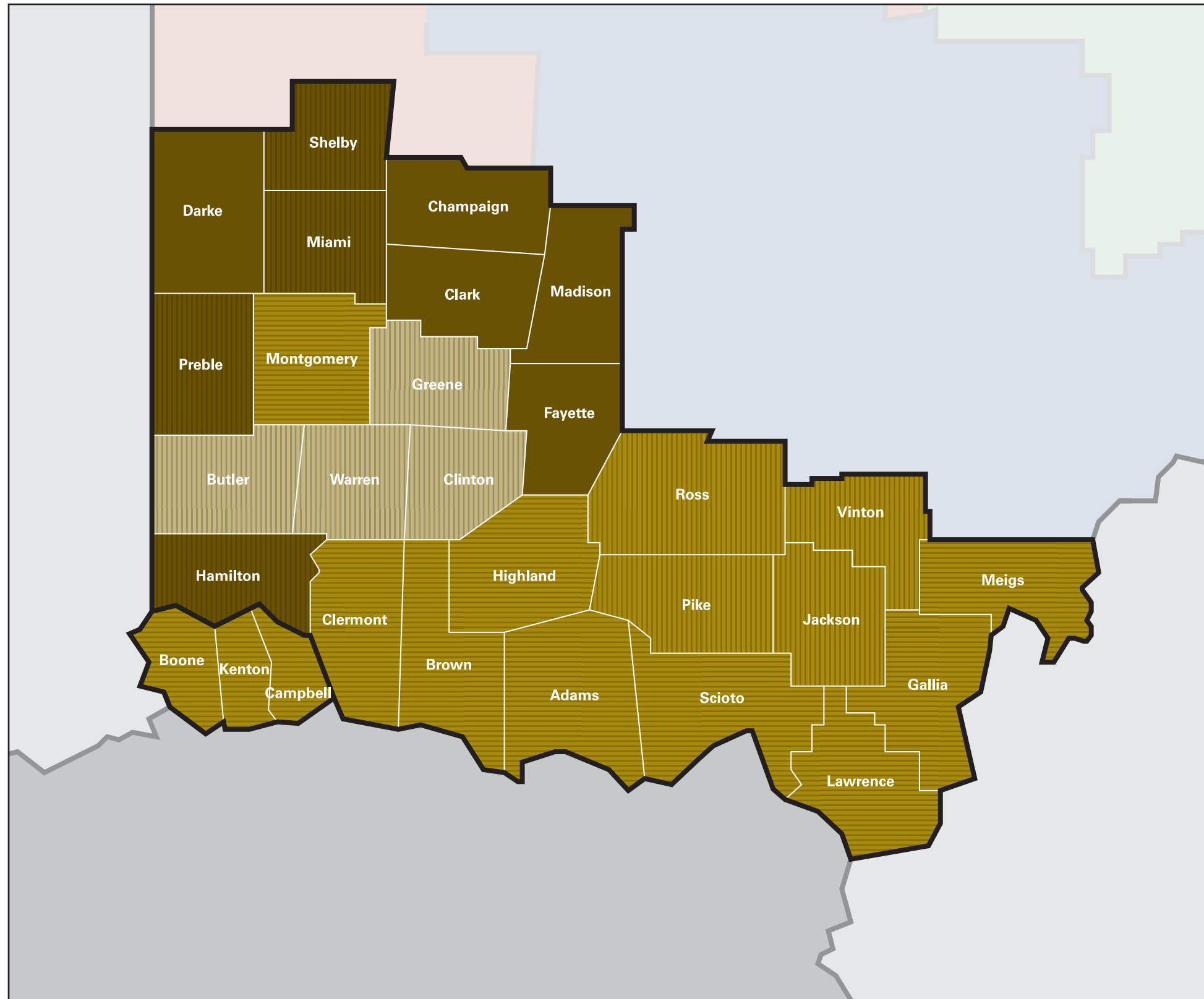
**Robin Dawson, Vice President**  
1-513-684-8150

**Amy McMichael, Manager**  
1-419-595-6210

**Northwest Ohio  
(Toledo Office)**  
MZ: 25-3845  
9848 Olde Highway US 20  
Rossford, OH 43460-1722  
P: 1-800-625-2583  
F: 1-419-595-6200





# Southwest Ohio

Cincinnati Office





## Legend

### Contract Manager

-  **Zach Hamilton**  
1-513-684-7044  
OH: Champaign, Clark, Darke, Fayette, Hamilton, Madison, Miami, Preble, Shelby
-  **Chantela Heinlein**  
1-513-684-8139  
OH: Adams, Brown, Clermont, Gallia, Highland, Jackson, Lawrence, Meigs, Montgomery, Pike, Ross, Scioto, Vinton  
KY: Boone, Campbell, Kenton
-  **Hana Khan**  
1-513-684-7058  
N/A
-  **Karen Melvin**  
1-513-684-7048  
OH: Butler, Clinton, Greene, Warren

### Contract Specialist

-  **David Hardamon**  
1-513-684-8151  
OH: Adams, Brown, Clermont, Gallia, Highland, Lawrence, Meigs, Montgomery, Scioto  
KY: Boone, Campbell, Kenton,
-  **Demica Mack**  
1-513-684-8141  
OH: Butler, Clinton, Greene, Hamilton, Jackson, Miami, Pike, Preble, Ross, Shelby, Vinton, Warren

## Regional Contacts

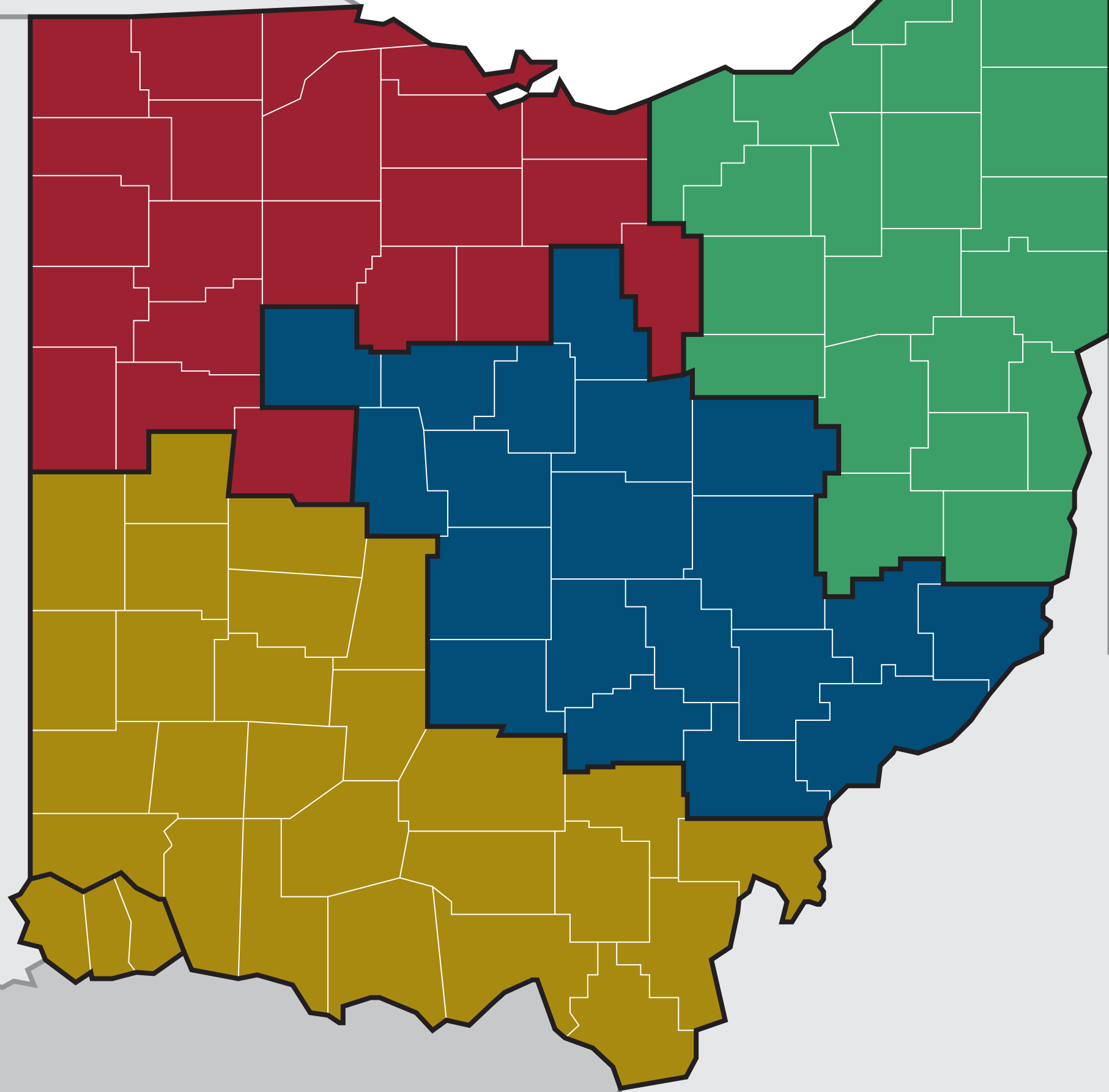
**Robin Dawson, Vice President**  
1-513-684-8150

**Rebecca Kincaid, Manager**  
1-513-684-8124

**Southwest Ohio  
(Cincinnati Office)**  
MZ: 05-7502  
9050 Centre Point Drive, Suite 225  
West Chester, OH 45069  
P: 1-800-625-2583  
F: 1-513-684-8121

# Ancillary Contact Information

Provider Contracting



## Legend/Contents

### Region

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Cincinnati Office

### Contract Manager

### Specialties

**Lisa Biscardi**  
1-216-687-7058

Ambulatory Infusion Centers, Biometric Screening Vendor, DME Suppliers, Home Infusion, Orthotic and Prosthetic, Pharmacy/Specialty Pharmacy

**Kristin Michalak**  
1-419-473-7288

Behavioral Health (Professional and Freestanding Facility), Detoxification Center, Mental Health (Residential), Outpatient Psych (Freestanding), Psychiatric Hospital, Radiology (Freestanding), Radiology (Mobile), Single Case Agreements (SCAs), Substance Abuse Facility, Substance Abuse (Freestanding), Substance Abuse (Residential), Telemedicine

**Cassy Ruth**  
1-216-687-7609

Ambulance Carrier (Air), Ambulance Carrier (Ground), Diagnostic Lab, Genetic Counseling/Clinical Genetics, Independent Lab, Lactation Consultants, Radiology (Freestanding and Mobile), Speech Therapy, Physical Therapy, Occupational Therapy, Freestanding Therapy Facilities, Hearing Aid, Convenience Clinics, Immunization Clinics, Vaccine Providers, Urgent Care

**Maggie Scheffler**  
1-216-687-7639

Dialysis, Hospice (Freestanding), Home Health Agencies, LTAC, Private Duty Nursing (PDN), Skilled Nursing Facilities (SNF)

**Allison Winterfeld**  
1-419-595-6244

Specialties: Axa/Aetna, FedMed, First Health, Multiplan/PHCS, Optum, Stratos, Telehealth, Zelis

**Heather Andrzejak**  
1-419-595-6203

Cigna

### Contract Specialist

### Specialties

**Open Position**

Behavioral Health

**Jasmine Smith**  
1-216-687-7629

All Other Specialties

## Contacts

**Teresa Gillespie, Director**  
1-216-687-7494

### Headquarters

100 American Road  
Cleveland, OH 44144-2322  
P: 1-800-625-2583  
F: 1-216-687-1450