

COSE Benefit Plan

Quick Contacts and Resources

Type of Question	Contact Information		
Medical Mutual Billing and Enrollment Also shown on employer's invoice	Mail Medical Mutual Attn: Membership Department cc: 6200 2060 East Ninth Street Cleveland, OH 44115-1355	Fax 1-419-473-7285 Email MemApps@MedMutual.com	
Governance of the COSE Benefit Plan	Mail COSE Benefit Plan 1240 Huron Road, Suite 300 Cleveland, OH 44115-1717 Phone 1-419-473-7285	Web MemApps@MedMutual.com	
COSE Membership Benefits (other than MEWA benefits) COSE Customer Service	Phone 1-216-592-2222	Fax 1-866-553-5427 Email MemberServices@COSE.org	
Renewal or Benefit Plans Your broker, or, if no broker COSE Medical Mutual Benefits Group	Phone 1-440-878-5930 Toll Free 1-888-310-6262	Fax 1-440-878-5946 Email COSEBenefits@MedMutual.com	
COBRA Eligibility and Regulations Medical Mutual offers wide range of COBRA administrative services, including: <ul style="list-style-type: none"> ▪ Standard General Notice distribution for all newly covered employees and spouses ▪ Qualifying event administration ▪ Election processing ▪ Premium and bill collection ▪ Eligibility reporting to client or health plan ▪ COBRA termination processing ▪ Participant support and transition assistance 	Phone 1-833-232-4680 Email COBRAOptionsEmployer@HealthAccountServices.com	Fax 1-855-778-9836	
Services or Assistance Claim information, identification cards and benefit books	Phone 1-216-687-7444 Toll Free 1-800-362-7100	Web MedMutual.com	
Dental Coverage			
MedMutual Dental Tied to health plan	Phone 1-866-336-8251	Web MedMutual.com/GroupDental	
Superior Dental Care Standalone dental plan	Phone 1-800-801-4915	Web SuperiorDental.com	
Vision Coverage	Phone 1-800-877-7195	Web VSP.com	
Prescription (Rx) Benefits Contact your Medical Mutual Customer Care Specialist for questions about covered services or assistance with claim information, identification cards and benefit books. For prescription drug benefits and pricing information, contact Express Scripts at 1-800-206-4005.		Web MedMutual.com	
Life, Disability and Indemnity Benefits Contact your broker, your COSE Sales Representative or MedMutual Life for information about life insurance and disability coverage.	Phone 1-866-925-2542 (Claims Inquiries) Phone 1-440-878-5930 (MedMutual Life Sales)		
Employee Assistance Program (EAP) Available through Life plan only	Phone 1-877-240-6863	Web HealthAdvocate.com	