

# Member Panel Frequently Asked Questions (FAQ)

## QUESTIONS AND ANSWERS:

### **Q: Why am I being asked to participate?**

A: We want to give you an opportunity to tell us what you think about your plan, as well as the educational and marketing materials we provide to you. Your participation is voluntary.

### **Q: What is involved if I choose to participate?**

A: If you opt to be part of our panel, you will receive a series of online surveys throughout the year that will help us better understand your needs and expectations. In addition to recurring surveys and based on your preferences in onboarding for the Member Panel, you may have the opportunity to be a part of 1-on-1 discussions and focus groups.

### **Q: Is there an incentive available for my participation?**

A: Yes! By participating on the member panel, you are eligible for our sweepstakes. [Click here](#) to go to our Member Panel site to find your official sweepstakes rules.

### **Q. I already signed up to participate in the panel. Why am I receiving another invitation?**

A. Thank you for choosing to participate. You are already part of the panel and do not need to do anything else. We are just trying to attract more members to become part of the panel.

### **Q: What if I have problems with the survey or additional questions?**

A: Please feel free to reach out by sending an email to [MemberPanel@medmutual.com](mailto:MemberPanel@medmutual.com).