

My Health Plan

Hyland Employee Registration Process

Welcome Hylanders! Please keep in mind that My Health Plan features and functionality are subject to change. If you have questions, please call Customer Care at 1-800-586-4509.

1. In your internet browser, visit MedMutual.com/Member.

Click on Register for an Account to get started.

2. Click on Register for an Account.

MEDICAL MUTUAL

Contact Us: 800.382.5729

My Health Plan

Log In to My Health Plan

Username

Password

[Forgot Username or Password](#)

[Log In](#)

Not Registered?
Register now to enjoy 24 hour access to:

- Reference claims and payment information
- View your plan benefits
- Learn more about wellness programs
- Access money-saving tools and tips
- Participate in exclusive members-only offers

[Register for an Account](#)

Take A Test Drive
Preview My Health Plan with the Jane Doe account.

[Launch Demo Account](#)

2. Enter your ID number, first and last name, and date of birth.

You can use the Medical Mutual ID number or the Aetna ID number located on your ID card. If you do not have your ID number, you can select the “Don’t know your ID Number?” question for additional information about the other accepted forms of identification.

Once you have entered all fields, click Continue.

My Health Plan

Register
All Fields Required

IDENTIFY YOURSELF Create Account Confirmation

Medical Mutual ID Number
 [Don't know your ID Number?](#)

First Name

Last Name

Date of Birth

Continue

Need Help?
If you are having trouble, please call our Technical Help Desk.
• Monday - Thursday, 7:30 a.m. - 7:30 p.m. (ET)
• Friday, 7:30 a.m. - 6:00 p.m. (ET)
• Saturday, 9:00am-1:00pm (ET)
800.344.7620

Already Registered?
[Log in here](#)

3. Follow the prompts to create an account. Select the Terms and Conditions checkbox, then click Submit.

MEDICAL MUTUAL[®] Contact Us: 800.382.5729

+ My Health Plan

Register

All Fields Required

Identify Yourself **CREATE ACCOUNT** Confirmation

Username
Password
Confirm Password
Email
Confirm Email

☐ Go Paperless [Show Terms and Conditions](#) ?

☐ Agree to Registration Terms and Conditions [Show Terms and Conditions](#)

Submit

Need Help?
If you are having trouble, please call our Technical Help Desk.

- Monday - Thursday, 7:30 a.m. - 7:30 p.m. (ET)
- Friday, 7:30 a.m. - 6:00 p.m. (ET)
- Saturday, 9:00am-1:00pm (ET)

800.344.7620

Already Registered?
[Log in here](#)

4. You should receive an email from Medical Mutual asking to confirm your email address. In the email, click Confirm Email.

MEDICAL MUTUAL[®] [My Health Plan](#) | [Provider Search](#)

Dear [REDACTED]

An email address was recently added, changed, or confirmed for your account on My Health Plan, Medical Mutual's member website.

Please confirm your email address by clicking the button below:

Confirm Email

If you have questions about this action or need further assistance, call Customer Care at 800-344-7620.

5. Once your email has been confirmed, go back to your browser and click I have confirmed my email.

MEDICAL MUTUAL[®] Contact Us: 800.382.5729

+ My Health Plan

Register

Identify Yourself Create Account CONFIRMATION

Please Confirm Your Email Address Before Logging In
A confirmation email has been sent to the email address provided. Please follow the link in your email to complete the registration process in order to start using My Health Plan.

[I have confirmed my email](#)

Didn't receive the email?
Please check your spam folder or click the resend link below.

[Resend Email](#)

Need Help?
If you are having trouble, please call our Technical Help Desk.

- Monday - Thursday, 7:30 a.m. – 7:30 p.m. (ET)
- Friday, 7:30 a.m. – 6:00 p.m. (ET)
- Saturday, 9:00am-1:00pm (ET)

800.344.7620

Already Registered?
[Log in here](#)

6. Enter the password you just created for your account. Your username will pre-populate.

MEDICAL MUTUAL[®] Contact Us: 800.382.5729

+ My Health Plan

Log In to My Health Plan

Username

Password

[Forgot Username or Password](#)

[Log In](#)

Not Registered?
Register now to enjoy 24 hour access to:

- Reference claims and payment information
- View your plan benefits
- Learn more about wellness programs
- Access money-saving tools and tips
- Participate in exclusive members-only offers

[Register for an Account](#)

Take A Test Drive
Preview My Health Plan with the Jane Doe account.

[Launch Demo Account](#)

7. Enter your date of birth, then select the type of computer you are using. Click Continue to log in to the portal.

MEDICAL MUTUAL

Contact Us: 800.382.5729

My Health Plan

Log In to My Health Plan

Identify yourself
We don't recognize your device and/or computer. To help us protect your identity please provide more information.

Date of Birth

Are you using a public or private computer?

☐ **Public Computer**
Any computer that you use that you do not control (such as in a library, computer lab or Internet cafe).

☒ **Private Computer**
A trusted computer that you control.

Continue

Not Registered?
Register now to enjoy 24 hour access to:

- Reference claims and payment information
- View your plan benefits
- Learn more about wellness programs
- Access money-saving tools and tips
- Participate in exclusive members-only offers

Register for an Account

Take A Test Drive
Preview My Health Plan with the Jane Doe account.

Launch Demo Account

Next, explore some of the key features of My Health Plan.

View a snapshot of your claims and cost sharing balances on the Dashboard. Use the Quick Links at the bottom of the Dashboard to access our most popular features.

MEDICAL MUTUAL

Dashboard Claims & Balances Benefits & Coverage Resources & Tools Healthy Living My Profile

My Health Plan

Hello, Jane Doe, welcome.

Viewing: Plan Benefits Period: January 1st through December 31st

Deductible & Coinsurance
(All Network B)

Deductible \$0.00 out of \$0.00

Coinsurance \$0.00 out of \$1800

View Details

Claims Snapshot
(Most Recent)

DATE OF SERVICE	TYPE	CLAIM #
You have not had any claims in the last 3 months.		

View Your Claims

Quick Links

- Find a Provider
- Who is Covered
- Medical Benefits
- Dental Benefits
- My Care Compare
- ID Cards
- Vision Benefits
- Prescription Drug Benefits

Access your ID cards and view a list of covered dependents by clicking on Benefits and Coverage.

The screenshot shows the Medical Mutual 'My Health Plan' dashboard. The navigation bar includes 'Dashboard', 'Claims & Balances', 'Benefits & Coverage' (selected), 'Resources & Tools', 'Healthy Living', and 'My Profile'. The 'Benefits & Coverage' dropdown menu is open, showing 'Account details', 'Coverage', and 'Is it covered'. The 'Coverage' section includes 'Summary of Benefits and Coverage', 'Dental Benefits', 'Medical Benefits', 'Vision Benefits', and 'Who is Covered'. The 'Is it covered' section includes 'Prior Approval'. The main content area is titled 'Your ID Card' and contains information about ID cards, including a 'Verify Receipt of Your ID Card' link, a 'Get Your ID Card on Your Phone' link, a 'Request a New Card if Your Information Changes' link, and a 'Lost or Misplaced Your Card?' link. On the right side, there is a 'Summary of Benefits and Coverage' sidebar with links to '« ID Cards', 'Medical Benefits', 'Dental Benefits', 'Vision Benefits', 'Who Is Covered', and 'Prior Approval'. The '« ID Cards' and 'Who Is Covered' links are highlighted with orange boxes and mouse cursor icons.

Learn more about our health and wellness programs by clicking on Healthy Living, then Wellness portal. Click on the purple “Go to Bravo” button to access Bravo wellness programs.

The screenshot shows the Medical Mutual 'My Health Plan' dashboard. The navigation bar includes 'Dashboard', 'Claims & Balances', 'Benefits & Coverage', 'Resources & Tools', 'Healthy Living' (selected), and 'My Profile'. The 'Healthy Living' dropdown menu is open, showing 'Quit Smoking', '« Wellness Portal', 'Health Awareness', 'Healthy Outlooks', 'Fitness', 'Preventive Care', 'WW (formerly Weight Watchers)', and 'Discounts'. The '« Wellness Portal' link is highlighted with an orange box and a mouse cursor icon. The main content area is titled 'Wellness Portal' and contains a 'Welcome to Wellness!' message, a 'Go to Bravo' button, and a disclaimer. The breadcrumb trail at the bottom shows 'Dashboard > Healthy Living > Wellness Portal'.