



# Lake Health Chamber Network

A guide for group officials



# Introducing the **Lake Health Chamber Network**

**In partnership with Lake Health, we are excited to introduce the Lake Health Chamber Network — a network built on the idea of Lake County businesses supporting each other. This is a new HMO product available on a fully insured basis for large and small businesses. With the Lake Health Chamber Network plans offered through Medical Mutual, local employees can access comprehensive healthcare services right in Lake County and neighboring communities. The Lake Health Chamber Network provides significant cost savings to employers and employees and can also be offered alongside SuperMed® PPO plans.**



## Product Availability

The Lake Health Chamber Network product is available to the following businesses:

- Large businesses (51+ employees) that belong to Mentor Area Chamber of Commerce or the Eastern Lake County Chamber of Commerce
- Small businesses (with 50 or fewer employees) headquartered in Lake County
  - Plans are Affordable Care Act (ACA)-compliant and are not subject to medical underwriting (no medical health questionnaires required)

## Affordable, High-quality Care in Lake County

We offer Lake Health Chamber Network plans through a non-gatekeeper HMO, designed to reduce the total cost of care. This means lower premiums for employers and lower out-of-pocket costs for employees. Selecting a primary care physician at Lake Health is recommended since regular health management can result in better health and reduced costs. Your employees can choose from many affordable, high-quality providers within Lake Health's clinically integrated network.

## Network Overview

The Lake Health Chamber Network comprises over 375 practitioners, including more than 100 primary care physicians and 275 specialists at Lake Health. In addition, Lake Health has 11 state-of-the-art facilities, including TriPoint Medical Center, West Medical Center, Beachwood Medical Center and three urgent care locations. The product also provides access to University Hospitals and Rainbow Babies & Children's for tertiary care or services not available at Lake Health.

## Benefits Overview

The Lake Health Chamber Network offers comprehensive healthcare services in Lake County, parts of Cuyahoga and Geauga counties, and access to University Hospitals and Rainbow Babies & Children's for tertiary care or services not available at Lake Health. When employees require specialized care or services not available at Lake Health, their doctors will need to submit authorization requests for them to access University Hospitals or Rainbow Babies & Children's. Pediatric care at Rainbow Babies & Children's may be accessed, with authorization, up to age 20. Any care or services received at University Hospitals without prior authorization or at other non-network providers will not be covered.

Employers with 50 or fewer employees will have access to eight ACA-compliant benefit plans. Employers with 51–99 employees may choose from an extensive suite of standard plans. Customized plans are available for employers with 100 or more employees.

### Lake Health Facilities

#### TriPoint Medical Center

Concord Township

#### West Medical Center

Willoughby

#### Beachwood Medical Center

Beachwood

#### Mentor Campus

Mentor

#### Brunner Sanden Deitrick Wellness Campus and LiveHealthy Fitness Center

Mentor

#### Madison Campus and 24/7 ER

Madison

#### Willowick Campus

Willowick

#### Chardon Campus

Chardon

#### Perrico Health Campus

Willoughby

#### SOM Center Campus

Willoughby

#### Continuing Care Campus

Concord Township

## Emergency Services

Emergencies requiring immediate medical attention are always covered at any hospital regardless of network status. However, there is no coverage for non-emergency use of the emergency room in the Lake Health Chamber Network product.

## Pharmacy Benefits

The pharmacy benefits include common industry cost-containment strategies through formulary, network, specialty and other drug utilization management programs.

## Specialty Insurance

Complete your employee benefits package by adding life, dental and vision insurance. These specialty insurance products can be easily integrated with your medical plan making it more cost-effective and easier for you to administer.

## Added-Value Services

Outside of benefits, Lake Health offers added-value services including:

### Online Quick Care

Members can access Lake Health providers for non-emergency services seven days a week, 9 a.m. – 9 p.m., through Online Quick Care. This service allows members to receive a diagnosis and treatment plan at a discounted cost of \$35 from their mobile device, tablet or computer, with prescriptions sent directly to the member's preferred pharmacy.

### LiveHealthy Membership

Members are offered 40 percent off the one-time enrollment fee at LiveHealthy, Lake Health's medically based fitness center at the Brunner Sanden Deitrick Wellness Campus in Mentor. The LiveHealthy fitness center is unique as it merges traditional fitness with medically based activities and wellness services aimed at improving overall health and wellness.

### Occupational Health Services

Lake Health offers employers occupational health services with a 10 percent discount off the fee-for-service pricing (does not apply to worker's compensation). Occupational health services include exams, screenings, specialized testing, safety and wellness programs for employers in Lake, Geauga, Cuyahoga and surrounding counties.

### Integrative Medicine Outpatient Services

Members will receive a 10 percent discount on Lake Health's Integrative Medicine outpatient services, including massage therapy, reiki, reflexology, nutrition counseling, wellness coaching and acupuncture services.

## Find a Provider

To find a provider in the Lake Health Chamber Network, go to [MedMutual.com](http://MedMutual.com) and scroll down to the Find a Doctor section. On the next screen, select the plan year under Just Looking Around and follow the on-screen prompts.

**For more information about the Lake Health Chamber Network, please contact your broker or Medical Mutual Sales representative.**



**MEDICAL MUTUAL®**

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