

MedMutual Part B Reimbursement Account

Frequently Asked Questions (FAQ)

The MedMutual Part B Reimbursement Account is a health benefit account that allows you and/or your eligible Medicare Part B dependent to get reimbursed up to \$850 per calendar year, for your Medicare Part B premium.

Q: Am I eligible for a MedMutual Part B Reimbursement Account?

A: As an FEHB annuitant you must be enrolled in the Medical Mutual Standard Option and enrolled in Medicare Part A and B to be eligible for a MedMutual Part B Reimbursement Account.

Q: Am I eligible for MedMutual Part B Reimbursement Account if I am enrolled in the Medical Mutual Basic Option health insurance plan?

A: No. Only annuitants and eligible dependents that are enrolled in the Medical Mutual Standard Option plan and enrolled in Medicare Part A and B are eligible for this allowance.

Q: What expenses are eligible for reimbursement?

A: Only Medicare Part B premiums are eligible. Reimbursement does not include any amount you might pay for the Part B late enrollment penalty or the income-related monthly adjustment amount.

Q: Do I have to wait until I have paid the full \$850 to Medicare before I can submit a claim?

A: You have two options. You can wait until you have paid \$850 to Medicare and submit your form and all proof of payments all at once, or you can submit forms and proof monthly as you pay your Part B premiums, until you reach your \$850 maximum.

Q: What is required to submit a claim for reimbursement?

A: The Internal Revenue Service (IRS) requires you to submit documents to verify that you paid for a Medicare Part B premium. At a minimum, the document(s) must show:

- The date you paid your Medicare premium
- The Medicare Part B account holder's name
- The type of expense (Medicare Part B premium)

If your Medicare premiums are automatically deducted from your Social Security or annuity check, please submit a copy of your cost of living adjustment (COLA) statement or annuity statement.

If you pay your Medicare premiums after-tax, meaning premiums are not automatically deducted from your Social Security or annuity check, please submit a copy of your Medicare bill, along with your proof of payment, such as a cleared check or bank/credit card statement showing payment for your Medicare Part B premium.

You can download a copy of the MedMutual Part B Reimbursement Account Reimbursement Form [here](#).

Q: How do I submit a claim for reimbursement?

A: You have four options to submit a claim:

- Mail
- Fax
- Online
- Mobile App

To submit proof of payment by mail, send paperwork to:

Medical Mutual
MZ: 02-3B-8317
2060 East Ninth Street
Cleveland, Ohio 44115-1355

Do not send original documents in the mail. Keep copies of all documents submitted.

To submit proof of payment by fax, send your paperwork to:

1-440-878-4890

To submit proof of payment online:

1. Go to MedMutual.com/Member.
2. Log in or register for a My Health Plan account.
3. Click My Spending Accounts under the Claims & Balances tab.
4. Accept the Terms and click Agree and Go.
5. From your personal dashboard page, click Benefit Account Summary.
6. Click on menu icon and click Submit a Claim for Reimbursement

To submit proof of payment via the mobile app:

Download the AccountLink app from the App Store® or Google Play™ by searching for AccountLink. Once you're registered and logged in to the app, click on submit a claim at bottom of app and follow the prompts. If submitting a claim reimbursement online or via the AccountLink app, please upload or take a photo of the proof of payment documentation and attach to your submission.

Q: How long does the reimbursement process take?

A: Claim processing may take two to three business days to process once your claim is received by the Customer Care team. When your claim is processed and approved, reimbursements are issued as follows:

- Paper checks are mailed the following business day.
- Direct deposits may take one to three business days based on your bank's processing time.

Q: Can I set up direct deposit for my reimbursements?

A: Yes. To set up direct deposit online, log in to your account and follow these steps:

1. Click on the menu icon at the upper left corner
2. Select My Profile
3. Click on Reimbursement Preference and complete the steps to set up direct deposit

To set up direct deposit via a paper form, please complete the Direct Deposit Authorization for Reimbursement Form. To download the form, log in to your account and follow these steps:

1. Click on the menu icon at the upper left corner.
2. Select My Accounts.
3. Select Forms and Documents tab.
4. Download and complete the Direct Deposit Authorization for Reimbursement Form.

Q: What is the deadline to submit a claim for reimbursement?

A: Log in to your account and follow these steps:

1. Click on the My Accounts dropdown tab at the top of the site and select Benefit Accounts Summary.
2. Select your MedMutual Part B Reimbursement Account.
3. Click View Details for a snapshot of your account information, including claim deadlines.

Q: Who should I contact if I need help with my MedMutual Part B Reimbursement Account?

A: Please email MySpendingAccounts@MedMutual.com or call Customer Care at 1-800-525-9252. Our team is available to help Monday through Friday from 7:30 a.m. to 6 p.m.