

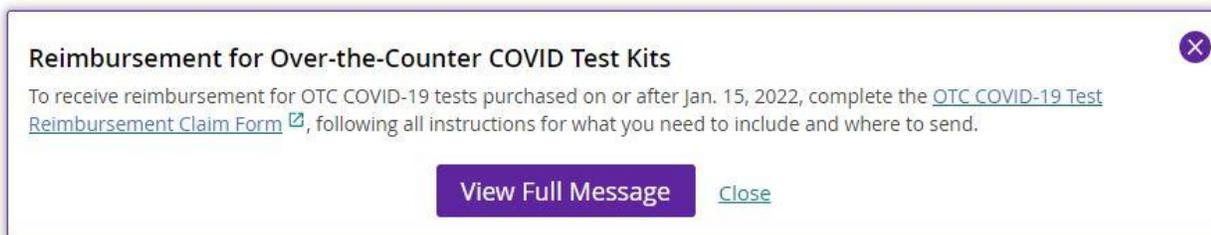
# Over-the-Counter COVID-19 Tests

## Medical Mutual Reimbursement Process

Submitting a claim to Medical Mutual for reimbursement of over-the-counter (OTC) COVID-19 tests starts with your My Health Plan account. Visit [MedMutual.com/member](https://www.MedMutual.com/member). If you already have an account, use your username and password to log in. If you need to create an account, it's easy. Just click "Register for an Account" and use your Medical Mutual ID number.

### Download the Form

When you log in to your My Health Plan account, there is a message at the top of your dashboard page.



Click the OTC COVID-19 Test Reimbursement Claim Form link to download a copy of the form.

**PLEASE NOTE: Do NOT use a standard medical or prescription drug form found on MedMutual.com or under Forms on My Health Plan to submit claims for OTC COVID-19 tests.**

You will then need to submit the following:

1. An original store receipt for the OTC COVID-19 tests
2. The UPC code for each test kit package you purchased
3. The completed claim form

You will also be required to attest that –

- The tests are for personal use and will not be given or sold to a third party
- The tests are not for employer-required or travel-related testing
- You have not used FSA and HSA funds to purchase the tests

You can submit claims for up to three individuals covered under your Medical Mutual plan on one form. Please keep in mind that OTC COVID-19 tests must be FDA approved/authorized. Therefore, tests for children under age 2 are not eligible for reimbursement. A list of FDA-approved/authorized tests can be found at [FDA.gov](https://www.fda.gov).

Mail complete submissions (claim form, receipt and UPC) to:  
Medical Mutual  
P.O. Box 6018  
Cleveland, OH 44101-1018

Remember, you are also eligible for four free tests per household from the U.S. government. Visit [COVIDtests.gov](https://www.Covidtests.gov) to place your order.

If you have any questions, please contact Medical Mutual Customer Care at the number listed on your ID card.