

Where would you like to go?

MedMutual Advantage Transportation Benefit

Medical Mutual's transportation partner, ModivCare, can schedule trips for you to certain locations and for certain services. This list should help you understand the locations and services covered by your transportation benefit.

Covered

- Doctor Appointments
- Pharmacies
- Laboratory Services
- Radiology Services (X-rays, MRI)
- Hospital Outpatient Services
- Emergency Room Discharge
- Hospital Discharge
- Chemotherapy
- Radiation Treatments
- Dialysis
- Occupational/Physical/Speech Therapy
- OB/GYN Services
- Wound Care Services
- Dental Exams and Services
- Optical Exams
- Food Pantries
- Diabetic Supplies and Education
- Psychiatric Facility
- Psychiatrist and Psychiatric Services
- Daily Mental Health Services
- Rehabilitation Services
- Pain Management
- Cardiac Rehab
- Alcohol Abuse Evaluation to Enter Treatment
- Alcohol Rehabilitation
- Drug Abuse Evaluation to Enter Treatment
- Drug Rehabilitation
- Substance Use Recovery Services
- Transplant Services
- Social Security Insurance Determination Medical Appointment
- Nursing Home Discharge or Residence

List of locations and services not covered on the next page.

Not Covered

- Chiropractor
- Podiatry and Foot Care
- Obtain Hearing Aids
- Scheduled Hospital Admission
- Orthotic Services
- Prosthetic Services
- Psychologist
- Rural Health Clinic Services
- Smoking Cessation Programs
- Hospital to Hospital Transfers
- Obtain Immunizations
- Nursing Home to Nursing Home Transfers
- Urgent Care Facilities
- Weight Control Programs
- Adult Day Care
- Group Therapy
- Alcoholics Anonymous Meetings
- Cosmetic Surgery
- Counselor Appointments
- Court Ordered Exams or Appointments
- Allergy Services (doctor visits, testing and injections)
- Pediatric Services
- Orthodontics
- Self-help Group Meetings
- Alternative Health Care (e.g. acupuncture)
- Social Security Office
- Hospital Visitation
- Infertility Services
- Social Worker Appointments
- Support Groups

If you have a question about transportation call ModivCare toll free at 1-866-267-7640 (TTY 1-866-288-3133 for hearing impaired) between 8 a.m. to 5 p.m., Monday through Friday. For all other questions regarding your plan benefits please call Medical Mutual Customer Care toll free at 1-800-982-3117 (TTY 711 for hearing impaired).