

Individual Enrollment Request Form to Enroll in a MedMutual Advantage[®] Plan

Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

Important: to join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

When do I use this form?

You can join a plan:

- Between Oct. 15–Dec. 7 each year (for coverage starting Jan. 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit [Medicare.gov](https://www.Medicare.gov) to learn more about when you can sign up for a plan.

What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

Note: You must complete all items in Section 1. The items in Section 2 are optional—you can't be denied coverage because you don't fill them out.

En español: Llame a Medical Mutual al 1-866-406-8777/711 o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

Reminders:

- If you want to join a plan during fall open enrollment (Oct. 15–Dec. 7), the plan must get your completed form by Dec. 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

What happens next?

Send your completed and signed form to Medical Mutual, P.O. Box 94563, Cleveland, OH 44101, or you may fax to 1-800-542-2583.

Once they process your request to join, they'll contact you.

How do I get help with this form?

Call Medical Mutual at 1-866-406-8777. TTY users can call 711.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

Individuals Experiencing Homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks), may be considered your permanent residence address.

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Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the Annual Enrollment Period from Oct. 15 through Dec. 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an enrollment period. If we later determine this information is incorrect, you may be disenrolled.

- ☐ I am enrolling during the Annual Enrollment Period (AEP) from Oct. 15 to Dec. 7.
- ☐ I am new to Medicare.
- ☐ I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP) from Jan. 1 to March 31.
- ☐ I recently moved outside of the service area for my current plan or I recently moved and have new options available to me. I moved on (insert date) ____/____/____.
- ☐ I recently was released from incarceration. I was released on (insert date) ____/____/____.
- ☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date) ____/____/____.
- ☐ I recently obtained lawful presence status in the United States. I got this status on (insert date) ____/____/____.
- ☐ I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on ____/____/____.
- ☐ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date) ____/____/____.
- ☐ I have Medicare and get full Medicaid. I want to join or switch to a plan that coordinates coverage between my Medicare and Medicaid managed care plans (called an integrated Dual Eligible Special Needs Plan (D-SNP)).
- ☐ I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
- ☐ I am moving into, live in or recently moved out of a Long-Term Care Facility (for example, a nursing home or long term care facility). I moved/will move into/out of the facility on (insert date) ____/____/____.
- ☐ I recently left a PACE program on (insert date) ____/____/____.
- ☐ I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare coverage). I lost my drug coverage on (insert date) ____/____/____.
- ☐ I am leaving employer or union coverage on (insert date) ____/____/____.
- ☐ I'm in a qualified State Pharmaceutical Assistance Program, or I'm losing help from a State Pharmaceutical Assistance Program.
- ☐ My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
- ☐ I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date) ____/____/____.
- ☐ I was enrolled in a Special Needs Plan (SNP), but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date) ____/____/____.
- ☐ I'm joining a plan with a 5-Star Special Enrollment Period.

If none of these statements apply to you or you're not sure, please contact Medical Mutual at 1-800-982-3117 (TTY 711 for hearing impaired) to see if you are eligible to enroll. We are open 8 a.m. to 8 p.m. seven days a week from Oct. 1 through March 31 (except Thanksgiving and Christmas), and 8 a.m. to 8 p.m. Monday through Friday from April 1 through Sept. 30 (except holidays).

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Section 1 – All fields on this page are required (unless marked optional)

Select the plan you want to join. All plans include prescription drug coverage.

Northeast Ohio (Cleveland Metro): Ashland, Cuyahoga, Erie, Geauga, Lake, Lorain, Medina, Portage, Stark, Summit and Wayne counties

- ☐ **MedMutual Advantage Signature HMO-POS (H6723-006-006)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$52 per month
- ☐ **MedMutual Advantage Classic HMO (H6723-001-001)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Choice HMO (H6723-002-001)** – \$45 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Plus HMO (H6723-003-001)** – \$90 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Access PPO (H4497-005-003)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$52 per month
- ☐ **MedMutual Advantage Select PPO (H4497-001-001)** – \$44 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Preferred PPO (H4497-002-001)** – \$73 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Premium PPO (H4497-003-001)** – \$149 per month

Northeast Ohio (Youngstown Metro): Columbiana, Mahoning and Trumbull counties

- ☐ **MedMutual Advantage Signature HMO-POS (H6723-006-006)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$52 per month
- ☐ **MedMutual Advantage Classic HMO (H6723-001-001)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Choice HMO (H6723-002-001)** – \$45 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Plus HMO (H6723-003-001)** – \$90 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Access PPO (H4497-005-004)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$52 per month
- ☐ **MedMutual Advantage Select PPO (H4497-001-001)** – \$44 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Preferred PPO (H4497-002-001)** – \$73 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Premium PPO (H4497-003-001)** – \$149 per month

Northwest Ohio (Toledo Metro): Fulton, Lucas, Ottawa, Sandusky and Wood counties

- ☐ **MedMutual Advantage Signature HMO-POS (H6723-006-007)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$52 per month
- ☐ **MedMutual Advantage Select PPO (H4497-001-003)** – \$44 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Preferred PPO (H4497-002-003)** – \$73 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Premium PPO (H4497-003-003)** – \$149 per month

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Section 1 (cont.) – All fields on this page are required (unless marked optional)

Select the plan you want to join. All plans include prescription drug coverage.

Central, Southern and Southwest Ohio: Brown, Butler, Clark, Clermont, Delaware, Fairfield, Franklin, Greene, Hamilton, Hocking, Licking, Madison, Miami, Montgomery, Morrow, Perry, Pickaway, Union and Warren counties

- ☐ **MedMutual Advantage Classic HMO (H6723-001-003)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Choice HMO (H6723-002-003)** – \$45 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Plus HMO (H6723-003-003)** – \$94 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Access PPO (H4497-005-004)** – \$0 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$52 per month
- ☐ **MedMutual Advantage Select PPO (H4497-001-003)** – \$44 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Preferred PPO (H4497-002-003)** – \$73 per month
 - ☐ Add Optional Supplemental Benefits Package to this plan for an additional \$28 per month
- ☐ **MedMutual Advantage Premium PPO (H4497-003-003)** – \$149 per month

Please Note: Members can elect to receive the Optional Supplemental Benefits Package at the time of enrollment in a MedMutual Advantage plan or within 30 days of the effective date with our plan. After the first month of coverage, existing members will have the option to elect optional coverage annually during the Annual Enrollment Period (Oct. 15 through Dec. 7).

First Name		Last Name		Middle Initial
Birthdate (MM/DD/YYYY)		Sex <input type="checkbox"/> Male <input type="checkbox"/> Female	Optional: Email Address*	
Home Phone Number () –		Cell Phone Number** () –		
Permanent Residence Street Address (Don't enter a PO Box)				
City	State	ZIP Code	County	
Mailing Address, if different from your permanent address (PO Box allowed)				
Street Address				
City		State	ZIP Code	
Your Medicare Information		Answer These Important Questions		
Medicare Number ____ – ____		<input type="checkbox"/> Yes Will you have other prescription drug coverage <input type="checkbox"/> No (like VA, TRICARE) in addition to MedMutual Advantage?		
Name of Other Coverage		Member Number for this Coverage	Group Number for this Coverage	

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IMPORTANT: Read and Sign Below

- I must keep both Hospital (Part A) and Medical (Part B) to stay in MedMutual Advantage.
- By joining this Medicare Advantage Plan or Medicare Prescription Drug Plan, I acknowledge that Medical Mutual will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement on page 6). Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can only be enrolled in one MA plan at a time - and that enrollment in this plan will automatically end my enrollment in another plan (exceptions apply for MA PFFS, MA MSA plans).
- I understand that when my MedMutual Advantage coverage begins, I must get all of my medical and prescription drug benefits from Medical Mutual. Benefits and services provided by MedMutual Advantage and contained in my MedMutual Advantage "Evidence of Coverage" document (also known as a member contract or subscriber agreement) will be covered. Neither Medicare nor Medical Mutual will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
 - This person is authorized under State law to complete this enrollment, and
 - Documentation of this authority is available upon request by Medicare.

Signature

Today's Date

If you're the authorized representative, sign above and fill out these fields:

Name

Address

Phone Number

() –

Relationship to Enrollee

*Email Address: By providing your email address, you are giving express written consent to Medical Mutual and its partners to send plan, care and benefit information to this email address. You can unsubscribe at any time to remove your email address.

**Cell Phone Number: You are providing your express written consent to receive SMS text messages from Medical Mutual and its partners and agreeing to Terms and Conditions at [MedMutual.com/About-Medical-Mutual/Legal-Terms-of-Use#texting](https://www.MedMutual.com/About-Medical-Mutual/Legal-Terms-of-Use#texting). You can opt out at any time by replying "STOP" to any text message. You can adjust your preferences by visiting [MedMutual.com/Member](https://www.MedMutual.com/Member).

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Section 2 – All fields on this page are optional

Answering these questions is your choice. You can't be denied coverage because you do not fill them out.

Fill in a language if you want us to send you information in a language other than English.

☐

Select one if you want us to send you information in an accessible format.

☐ Braille

☐ Large print

☐ Audio CD

☐ Data CD

Please contact Medical Mutual at 1-800-982-3117 if you need information in an accessible format other than what's listed above. Our office hours are 8 a.m. to 8 p.m. seven days a week from Oct. 1 through March 31 (except Thanksgiving and Christmas), and 8 a.m. to 8 p.m. Monday through Friday from April 1 through Sept. 30 (except holidays). TTY users can call 711.

Do you work? ☐ Yes ☐ No

Does your spouse work? ☐ Yes ☐ No

List your Primary Care Physician (PCP), Clinic or Health Center

Physician Name

Physician Phone Number

Physician NPI Number

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Physician Address

City

State

ZIP Code

Paying Your Plan Premiums

You can pay your monthly plan premium (including any late enrollment penalty you currently have or may owe) by mail or Electronic Funds Transfer (EFT) each month. **You can also choose to pay your premium by having it automatically taken out of your Social Security or Railroad Retirement Board (RRB) benefit each month.**

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). DON'T pay Medical Mutual the Part D-IRMAA.

Please select a premium payment option (If you don't select a payment option, you will get a bill each month):

☐ **Get a bill**

☐ **Automatic deduction from your monthly Social Security or Railroad Retirement Board (RRB) benefit check**

I get monthly benefits from: ☐ Social Security ☐ Railroad Retirement Board (RRB)

The Social Security/RRB deduction may take two or more months to begin after Social Security or RRB approves the deduction. In most cases, if Social Security or RRB accepts your request for automatic deduction, the first deduction from your Social Security or RRB benefit check will include all premiums due from your enrollment effective date up to the point withholding begins. If Social Security or RRB does not approve your request for automatic deduction, we will send you a paper bill for your monthly premiums.

☐ **Electronic Funds Transfer (EFT) from your bank account each month**

Please enclose a voided check or provide the following information:

Account Type

Bank Routing Number

Bank Account Number

☐ Checking Account

☐ Savings Account

Account Holder's Name

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Complete this section if you're an individual (i.e., agents, brokers, SHIP counselors, family members or other third parties) helping an enrollee fill out this form.

Name (Please print)	Relationship to Enrollee	Date Application Rec. by Agent/Broker
Signature		National Producer Number (Agents/Brokers Only)

Privacy Act Statement

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)," System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

IMPORTANT: Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

MedMutual Advantage plans are HMO, HMO-POS and PPO plans offered by Medical Mutual of Ohio with a Medicare contract. Enrollment in a MedMutual Advantage plan depends on contract renewal.