# Important Information
# 2027 Medicare Stars Ratings

CENTERS FOR MEDICARE & MEDICAID SERVICES

Official U.S. Government Medicare Information

## Medical Mutual of Ohio–H4497

For 2027, Medical Mutual of Ohio–H4497 received the following Star Ratings from Medicare:

| | | |
|---|---|---|
| **Overall Star Rating:** | ★★★★½ | 4.5 Stars |
| Health Services Rating: | ★★★★☆ | 4 Stars |
| Drug Services Rating: | ★★★★½ | 4.5 Stars |

Every year, Medicare evaluates plans based on a 5-star rating system.

## Why Star Ratings Are Important

Medicare rates plans on their health and drug services. This lets you easily compare plans based on quality and performance. Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan—for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

| | |
|---|---|
| ★★★★★ | Excellent |
| ★★★★☆ | Above Average |
| ★★★☆☆ | Average |
| ★★☆☆☆ | Below Average |
| ★☆☆☆☆ | Poor |

## Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

## Questions About This Plan?

Contact Medical Mutual of Ohio 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 877-306-6156 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time. Current members please call 800-982-3117 (toll-free) or 711 (TTY).