

# In the News

## Weekend Coverage for Post-Acute Care (PAC) Admission Authorizations

Effective April 3, 2021, Medical Mutual's clinical staff will be available to receive and process weekend authorization requests for patients requiring admission to Inpatient Rehabilitation and Skilled Nursing Facilities.

### Weekend Coverage

New Availability: Saturdays and Sundays  
Hours: 10:00 AM – 2:00 PM  
Telephone Number: 1-800-833-8505

### Weekend PAC Authorization Process

1. Hospital personnel may request a weekend PAC admission approval by calling 1-800-833-8505.
2. Medical Mutual clinical staff will return PAC weekend admission requests within an hour.
3. Hospital personnel will provide the clinical information listed on the Acute Discharge Planning Worksheet to facilitate admission review. This worksheet is available on our provider website at [www.medmutual.com/For-Providers/Resources/Forms.aspx](http://www.medmutual.com/For-Providers/Resources/Forms.aspx)
4. Physician Peer-to-Peer will be scheduled per our normal scheduling guidelines.

These changes are intended to ensure that members who are discharged on Saturdays and Sundays can transition to the next level of care without delay. Authorizations for member transfers provided during the week are valid for 4 days from the authorization date to help facilitate weekend transfers.

If you have any questions, please contact Robin Bender at 855-225-7626.