

Medical Mutual Medicare Advantage Plans Highly Rated by CMS

PPO Plans Achieve CMS' Highest Rating – 5 out of 5 Stars

Medical Mutual's preferred provider organization (PPO) line of Medicare Advantage Plans achieved the Centers for Medicare and Medicaid Services' (CMS) top rating, 5 out of 5 Stars, for 2022. In addition, our health maintenance organization (HMO) options were also highly rated, achieving 4.5 out of 5 Stars for 2022.

The 5-Star rating allows your patients who might not be happy with their Medicare Advantage plan to switch to a MedMutual Advantage PPO plan anytime throughout the year. Lower-rated plans can only accept enrollment during the Medicare Annual Enrollment Period, which runs Oct. 15 through Dec. 7.

CMS rates plans from 1 to 5 Stars, with 5 representing excellent performance. Medical Mutual plans were evaluated on what we do to keep members healthy. This includes preventive screenings and vaccines, how well we work with you to help them manage chronic conditions like heart disease and diabetes, and how responsive we are to making sure they get the care they need, including helping to resolve any complaints. We are also evaluated on the customer service we provide, which achieved 5 out of 5 Stars for both our HMO and PPO plans.

In addition, because our Medicare Advantage plans come with a Medicare Part D Prescription Drug Plan, we were also evaluated on members' overall satisfaction with the drug plan, drug pricing and patient safety.

Our excellent performance in all these areas is a testament to the exceptional Medicare Advantage network of providers that we work with to keep our members healthy and satisfied with their care.

For more information on the CMS ratings, you can view a 2022 CMS star ratings fact sheet at www.cms.gov/files/document/2022-star-ratings-fact-sheet1082021.pdf.