

Optum's In-office Assessment Program Expanded to Include Affordable Care Act Members

Medical Mutual currently participates in Optum's in-office assessment (IOA) program for Medicare Advantage. Effective in September 2021, the program will be expanded to also include members covered under the Affordable Care Act.

The IOA program assessment form is designed for use at the point of care and helps ensure your patients receive a complete and comprehensive assessment.

In addition to receiving an annual assessment, the IOA program supports a variety of Centers for Medicare and Medicaid Services (CMS) programs, including the Healthcare Effectiveness Data and Information Set (HEDIS) and the Five-Star Quality Rating System.

Optum administers the IOA program on behalf of Medical Mutual. There is a monetary incentive for you to return the IOA forms. The administrative reimbursement rate is determined by how quickly you submit the form back to Optum.

- Forms received within 120 days of the date of service receive full administrative reimbursement.
- Forms received after 120 days of the date of service receive a reduced administrative reimbursement.

Optum can assist you by providing recommendations for patients your office can proactively schedule for an office visit. Optum can also provide a list of members where an additional visit is recommended because they did not address a chronic condition in the current calendar year.

For more information about the Optum IOA program, please contact your Medical Mutual Provider Contracting Manager at 1-800-625-2583.