

Update to Medical Mutual's PLB Segment Within the 835 Transaction

An update to our PLB segment within the 835 transaction was installed on March 31, 2023. The functionality change assigns a unique identifier to each claim we're offsetting within the PLB (Provider-Level Balance) which is the part of the 835 which identifies adjustments to the provider. This unique identifier will be comprised of the provider's patient account number and the original payment ID on which the claim was last paid (Prior to the offset). Additionally, when an account cannot be fully offset on a day's payment (because the receivable is more than the payment) the change implements a Forward-balancing (FB) segment which tells the provider how much is being pushed forward to a future payment. This will allow providers to allow auto-posting (rather than manual posting) on recoveries.