



Mutual News Bulletin

May 2024

© 2024 Medical Mutual of Ohio
X11032-PRV R5/24

Medical Mutual, Medical Mutual of Ohio and the Medical Mutual logo are registered trademarks of Medical Mutual of Ohio. Other products names, brands and any other trademarks listed or referred to in this publication are the property of their respective trademark holders. These trademark holders are not affiliated with Medical Mutual of Ohio. Such trademark holders do not sponsor or endorse our materials.

This material is considered part of the Provider Manual for Medical Mutual of Ohio® and its subsidiaries. Mutual News and Mutual News Bulletin are published for network providers serving Medical Mutual. To contact us for more information, visit [MedMutual.com/Provider](https://www.MedMutual.com/Provider).



100 American Road
Cleveland, OH 44144-2322

[MedMutual.com/Provider](https://www.MedMutual.com/Provider)

Reimbursement Policies

Revised Reimbursement Policies –

- Effective June 14, 2024, Medical Mutual is updating the following Reimbursement Policies:
 - Pre-Episode, Same Day, and Post Episode Services:
Policy Number RP-202405
 - Observation Status: Policy Number RP-202004
- Effective August 12, 2024, Medical Mutual is updating the following Reimbursement Policy:
 - Emergency Department Evaluation and Management Services:
Policy Number RP-202406

To view these policies, please visit [MedMutual.com/Provider](https://www.MedMutual.com/Provider) and select Policies and Standards > [Corporate Reimbursement Policies](#).

Contact Us

Medical Mutual Provider Contracting team 1-800-625-2583