Medical Mutual No Longer Using Risk Condition Validation (RCV) and Clinical Quality Validation (CQV) Apps in Availity Essentials for Closing Risk and Care Gaps

Effective May 31, 2025, we will be concluding our services for Risk & Quality with Availity, at which time you will no longer have access to the RCV and CQV apps through our Availity portal. You will also no longer be receiving care gap requests and risk gap requests through our Availity portal beginning May 31st.

Closing quality care and risk gaps is still very important to us, and we will continue to use alternative strategies with you to close these gaps for our Medicare Advantage members.

Thank you for partnering with us to provide the best care possible for our MA members.