

In the News

Medical Mutual Transitioning from MCG to InterQual for Medical Necessity Review Criteria on April 13, 2026

In an effort to better align our Paramount and Medical Mutual processes, effective April 13, 2026, Medical Mutual is transitioning from MCG to InterQual for our medical necessity review criteria.

With this transition, we will utilize InterQual criteria for medical necessity reviews in addition to CMS criteria and our internal Clinical Policy Bulletins, where appropriate. Our medical necessity review process is not changing at this time, just the review criteria used.

We anticipate a smooth transition which should not disrupt our medical necessity review process. Thank you for your attention to this update and for your continued partnership.

Any questions can be directed to your Medical Mutual Provider Contracting Manager at 1-800-625-2583.