

Mutual News

September 1, 2026

Please Note: Medical Policy, Reimbursement Policy, and Prior Authorization Updates

- Full medical policy language should be reviewed on our Medical Policies page at [Medmutual.com/Provider](https://medmutual.com/Provider) > Policies and Standards > [Medical Policies](#).
- Administrative (non-material) changes are effective 15 days from the date of this notice, material changes are effective 90 days from the date of this notice, and new prior authorizations are effective 30 days from the date of this notice, unless a different specific date is specified.
- Our full Prior Authorization lists for services and medical drugs, which include CPT/HCPCS codes, are available at [Medmutual.com/Provider](https://medmutual.com/Provider) under Prior Approval Resources.

Medical Policy Updates

Medical Policies – Archived

202506 Eye Movement Desensitization and Reprocessing (EMDR)

Medical Policies – New

202606 Low-Frequency Non-Contact Ultrasound Therapy for Wound Healing
202607 Implantable Phrenic Nerve Stimulation
202609 Gastric Electrical Stimulation
202610 Drug-Eluting Devices for Maintaining Sinus Ostial Patency
202611 Attended Limited-Channel Sleep Study

Medical Policies – No Significant Changes

2014-A Nonsurgical Treatment of Obstructive Sleep Apnea
202010 Anesthesia Services for Dental Procedures in the Facility Setting
200504 Intrastromal Corneal Ring Segments for the Treatment of Keratoconus

Updated Medical Policies – Minor or Significant Changes

200903 Skin Surveillance Technologies

- Add new code for Raman spectroscopy to policy (1020T); add MoleMapCD, MoleMate, elastic scatter spectroscopy as IE; no additional changes are recommended.

202206 Low-Level Laser Therapy for Prevention of Oral Mucositis

- Added CPT Codes 1011T and 97037 to pend for PA.(We have a policy with updates and additional codes we are recommending to be added to the PAL)

201004 Peripheral Nerve Stimulation

- Added HCPCS Code A4541, E0733 back to the policy. We deleted them last annual review because we adopted an MCG guideline. They are still listed as IE on the PAL and still rejecting IE in the system. Also Added Nalu Neurostimulation System (Nalu Medical Inc) and Freedom Peripheral Nerve Stimulator (PNS) System (Curonix) as IE to the policy.

Avalon LBM Policy Updates

- G2006 Diabetes Mellitus Testing
- G2035 Prenatal Screening (Nongenetic)
- G2113 Oral Cancer Screening and Testing
- G2149 Pathogen Panel Testing
- G2150 Biomarkers for Myocardial Infarction and Chronic Heart Failure
- G2151 Serum Testing for Evidence of Mild Traumatic Brain Injury
- G2155 General Inflammation Testing
- G2156 Urine Culture Testing for Bacteria
- G2173 Gamma-glutamyl Transferase Testing in Adults
- G2174 Coronavirus Testing in the Outpatient Setting
- G2181 Colorectal Cancer Screening
- M2068 Testing for Alpha-1 Antitrypsin Deficiency
- M2097 Identification of Microorganisms using Nucleic Acid Probes
- R2162 Laboratory Procedures Reimbursement Policy

Provider Manual Updates – Found at [MedMutual.com/Provider](https://www.medmutual.com/Provider)

- **Section 3 – Clinical Quality and Health Services Overview**
 - Member Programs Subsection – pg. 45
- **Section 12 – Medicare Advantage Plans and Guidelines**
 - Clinical Quality and Health Services Programs, HEDIS and Stars Subsection – pg. 90

Participation Required: Provider Appointment Availability Survey

As part of our NCQA accreditation requirements, selected providers may be contacted to participate in the annual assessment of our provider directories for:

- Accuracy of office locations and phone numbers
- Hospital affiliations
- Accepting new patients
- Awareness among physician office staff regarding their physician / group practice participation in Medical Mutual networks

Press Ganey administers the survey on behalf of Medical Mutual, and if selected, they will contact you between September 15th and October 15th, 2026, for a brief telephonic survey. Participation in this survey is required.

The results of the survey will be used to fulfill our NCQA Network Management standards and identify future opportunities for improving directory accuracy.

We appreciate your timely feedback and ongoing commitment to delivering high-quality care for our members. Maintaining a high standard of quality through NCQA accreditation is a true testament to our shared commitment to delivering the best care for our community.

For our most recent accessibility guidelines, go to [MedMutual.com/Provider](https://www.medmutual.com/Provider) > Policies and Standards > [Accessibility Standards](#), or they can be found in our [Provider Manual](#).

If you have any questions about this survey, please contact our NCQA accreditation department at NCQAaccreditation@medmutual.com.

Accessing Medical Necessity Criteria and Clinical Review Guidelines

Medical Necessity Criteria and Clinical Review Guidelines are available on the Medical Mutual provider website. Providers may access Medical Policies, Clinical Review Guidelines, and applicable review criteria by visiting [MedMutual.com/Provider](https://www.medmutual.com/provider).

Receive Email Notification when Newsletters are Available Online!

To receive email notification when items are posted to the News and Information page of our provider website, including our monthly newsletters, go to [Medmutual.com/For-Providers/In-the-News](https://www.medmutual.com/For-Providers/In-the-News) and fill out the form with your name and email address.

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