

In the News

New Voluntary Prior Authorization Process Available for Hospital to Submit for Post-Acute (PAC) Level of Care

Beginning **Monday, June 9, 2025**, Medical Mutual will accept inpatient PAC admission requests from the short-term acute care hospital on behalf of the post-acute level of care provider. Post-acute level of care includes Long-Term Acute Care Hospitals (LTAC), Inpatient Rehabilitation Facilities (Acute Rehab-Physical Med) and Skilled Nursing Facilities (SNF). This is a voluntary process designed to improve the transfer process and eliminate potential barriers to timely transfers.

This process provides the following benefits:

- The acute care hospital may initiate the request for transfer via MedCommunity. The acute hospital must:
 - Outreach to the PAC provider to validate that the facility can accept the member and a bed is available.
 - Obtain approval from the PAC provider to submit the PAC request on their behalf.
- This process eliminates the need for the PAC provider to submit the admission request and then notify the acute care provider of the outcome of the admission request.
- This process facilitates timely notification for all providers.

Important Note: The job aid outlining this process may be accessed [here](#). You may contact Robin Bender at robin.bender@medmutual.com for additional information.