

In the News

New Voluntary Process Available for Post-Acute (PAC) Level of Care Transfers

Beginning **Monday, June 9, 2025**, Medical Mutual will accept inpatient PAC admission requests from the short-term acute care hospital on behalf of the post-acute level of care provider. Post-acute level of care includes Long-Term Acute Care Hospitals (LTAC), Inpatient Rehabilitation Facilities (Acute Rehab-Physical Med) and Skilled Nursing Facilities (SNF). This is a voluntary process designed to improve the transfer process and eliminate potential barriers to timely transfer.

This process provides the following benefits:

- The acute care hospital may initiate the request for transfer via MedCommunity.
- This process eliminates the need for the PAC provider to submit the admission request and then notify the acute care provider of the outcome of the admission request.
- This process facilitates timely notification for all providers.

Important Note: Acute care providers who wish to utilize this process are **required** to attend a web-training that outlines the specific process. To schedule a training session, please contact Robin Bender at robin.bender@medmutual.com.