MEDICAL MUTUAL OF OHIO SENIOR APPRECIATION SWEEPSTAKES OFFICIAL RULES

NO PURCHASE NECESSARY TO PLAY OR WIN. A PURCHASE OF MEDICAL MUTUAL OF OHIO ("Medical Mutual") PRODUCTS WILL NOT IMPROVE YOUR CHANCES OF WINNING. This Medical Mutual Senior Appreciation Sweepstakes (the "Sweepstakes") is officially sponsored and administered by Medical Mutual, located at 100 American Road, Cleveland, OH 44144. This Sweepstakes is in no way sponsored, endorsed or administered by, or associated with, Playhouse Square, Rock & Roll Hall of Fame, Cleveland Museum of Art, Cleveland Museum of Natural History, Cleveland Metroparks Zoo, Cleveland History Center, Great Lakes Science Center, Cleveland Guardians or Facebook. Void where prohibited. Open to legal U.S. residents 60 years or older who reside within the State of Ohio (each a "Participant"). Employees of Medical Mutual and any Medical Mutual subsidiary or past winners of other Medical Mutual sweepstakes hosted in 2023 are not eligible.

SWEEPSTAKES PERIOD: The Sweepstakes begins April 29, 2024 at 12:00 a.m. Eastern Standard Time and ends May 24, 2024 at 11:59 p.m. Eastern Standard Time (the "Sweepstakes Period"). Medical Mutual reserves the right to prolong or shorten the Sweepstakes Period or cancel the Sweepstakes at any time without prior notice to Participant.

HOW TO ENTER: Participants may enter the Sweepstakes by completing the questionnaire located here: MedMutual.com/2024SeniorSweepstakes. Participants will have the option of asking to be contacted by Medical Mutual to discuss our Medicare plans. Each Participant who completes and submits the questionnaire will automatically be entered into a drawing that will be held on or around May 31, 2024. Medical Mutual will randomly select prize winners from among all eligible Participants during the Sweepstakes Period. The winners of the Sweepstakes drawing will be notified by phone and/or email at the telephone number and/or email address provided on the questionnaire May 24, 2024. Medical Mutual will not be responsible for any late or misdirected entries. Only one entry per Participant is allowed. Only one prize per Participant will be awarded. The odds of winning will depend on the number of eligible entries received. By participating in the Sweepstakes, Participant may be required to provide additional information as requested by Medical Mutual. Refusal by Participant to provide such information may result in disqualification from the Sweepstakes. If a winner is disqualified for any reason, Medical Mutual reserves the right in its sole discretion to determine an alternate winner or to not award that winner's prize at all.

COMPLIANCE WITH THE LAW: This Sweepstakes shall be governed in all respects by the applicable laws of the United States of America and the state of Ohio without regard to conflict of law principles. This Sweepstakes is void where prohibited or restricted by law or regulation and is subject to all federal, state, and local laws and regulations.

PRIZES: Nine (9) Prizes Will Be Awarded. Winners will receive one of the following prizes:

• Four (4) Playhouse Square Packages – each package includes two (2) tickets, one (1) for winner and one (1) for a guest, to see a show at Playhouse Square including one (1) parking pass to the Playhouse Square Parking Garage (valued at \$1,112 per package);

- One (1) Rock & Roll Hall of Fame package: Exclusive VIP Vault Tour for up to six (6) people (valued at \$5,000);
- Two (2) "Tour of Cleveland" Membership Bundle packages each package includes one (1) membership to each of the following locations: Rock & Roll Hall of Fame, Great Lakes Science Center, Cleveland Museum of Art, Cleveland Museum of Natural History, Cleveland Metroparks Zoo and Cleveland History Center's Western Reserve Historical Society(valued at \$648 per package);
- One (1) Cleveland Metroparks Zoo experience: Sunset Safari experience for up to eight (8) people (valued at \$5,000);
- One (1) Exclusive access to Medical Mutual's Guardians' suite for ten (10) people during the Guardians vs. Toronto Blue Jays game that includes three (3) parking passes and an assortment of food and beverages (valued at \$4,300).

Each winner receives one of the listed prizes (Approximate Retail Value ("ARV") of all prizes: \$20,044.00). Travel not included. Event day details will be transferred to winner after their name has been selected.

The prizes cannot be redeemed for cash or substituted for any other items by the winner. Medical Mutual reserves the right to substitute a comparable prize of like or greater value, including, but not limited to, cash, for any reason. Winners must claim their prize by end of Day on June 7, 2024 or the prize will be forfeited.

Each winner may be required to sign a Declaration of Eligibility, Liability Release, and Publicity Grant ("Declaration") in the form provided by Medical Mutual when or before claiming their prize.

OTHER TERMS: Medical Mutual will only share your contact information as permitted by our Notice of Privacy Practices. By participating in this Sweepstakes, Participant completely releases and holds harmless Medical Mutual, Playhouse Square, Facebook and their respective subsidiaries, affiliates, parent companies, shareholders, officers, directors, employees, members, assigns and agents (collectively, the "Released Parties") from any and all claims that Participant may have against the Released Parties, or any other person related in any way to this Sweepstakes, including any technical difficulties related to computers, the internet, networks, and the like or actions of any kind whatsoever for any injuries, damages, or losses to persons and property that may occur from participation in this Sweepstakes, or the receipt, ownership or use of the prize won in this Sweepstakes. PRIZES ARE AWARDED STRICTLY "AS IS" WITH NO ADDITIONAL WARRANTIES, express, implied, in fact or in law, made by Medical Mutual or for which Medical Mutual shall be liable. In particular, any and all warranties of merchantability, non-infringement and fitness for a particular purpose are expressly excluded. Medical Mutual is not responsible if the prize is lost, stolen or destroyed. All federal, state, and local taxes associated with the prize, and any expenses associated with redeeming the prize, may be the sole responsibility of the winning entrant once prize is given to the prize recipient.

COVID-19 NOTICE - I understand that despite all the precautions that I may take, my health or safety cannot be guaranteed, and I may still be exposed to COVID-19, including through interactions with other individuals who have COVID-19. By participating in this Sweepstakes, I

acknowledge the contagious nature of COVID-19 and voluntarily assume any and all risks that I may be exposed to or infected by COVID-19 while attending the Playhouse Square, Rock & Roll Hall of Fame, "Tour of Cleveland", Cleveland Metroparks Zoo or Guardians Game and that such exposure or infection may result in personal injury, illness, permanent disability, and death. I understand that the risk of becoming exposed to or infected by COVID-19 may result from the actions, omissions, or negligence of myself and others. I voluntarily agree to assume any and all of the foregoing risks associated with any exposure to COVID-19, including, but not limited to suffering any type of medical condition, illness and, potentially death and accept sole responsibility for any injury to myself or others as a result of any such exposure. I knowingly, voluntarily and forever waive, release, covenant not to sue, forever discharge, indemnify, and hold harmless the Released Parties from any and all liability, damages, losses, suits, demands, causes of action to the fullest extent permitted by the law, or any other claims of any nature whatsoever, arising out of or relating in any way to my participation of this Sweepstakes and my potential exposure to COVID-19.

Any questions or comments about this Sweepstakes, or any requests to be removed from future Sweepstakes by Medical Mutual may be directed to SocialResponsibility@medmutual.com.

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