January 1, 2023 - December 31, 2023

MedMutual Advantage Access PPO (H4497-005-002)

Central Ohio, Cincinnati/Dayton and Toledo

Brown, Butler, Clark, Clermont, Delaware, Fairfield, Franklin, Fulton, Greene, Hamilton, Hancock, Hocking, Licking, Lucas, Madison, Marion, Miami, Montgomery, Morgan, Morrow, Muskingum, Perry, Pickaway, Seneca, Union, Warren, Wood and Wyandot counties



This booklet gives you a summary of what we cover and what you pay. It doesn't list every service we cover or list every limitation or exclusion. To get a complete list of services we cover, see our Evidence of Coverage at our website, MedMutual.com/MAplaninfo.

You have choices about how to get your Medicare benefits

- One choice is to get your Medicare benefits through Original Medicare (fee-for-service Medicare). Original Medicare is run directly by the federal government.
- Another choice is to get your Medicare benefits by joining a Medicare health plan such as MedMutual Advantage Access (PPO).

Tips for comparing your Medicare choices

This Summary of Benefits booklet gives you a summary of what MedMutual Advantage Access (PPO) covers and what you pay. If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or use the Medicare Plan Finder on Medicare.gov.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at Medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, seven days a week. TTY users should call 1-877-486-2048.

This document is available in other formats such as braille and large print. This document may be available in a non-English language. For additional information, call us at 1-800-982-3117 (TTY 711).

Things to know about MedMutual Advantage Access (PPO)

Phone Numbers and Website

- If you are a member of one of these plans, call toll-free 1-800-982-3117 (TTY 711).
- Our website: MedMutual.com/Medicare

Hours of Operation

- From October 1 to March 31 (except Thanksgiving and Christmas), you can call us seven days a week from 8 a.m. to 8 p.m.
- From April 1 to September 30 (except holidays), you can call us Monday through Friday from 8 a.m. to 8 p.m.

Who can join?

To join, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area. Our service area includes the following counties in Ohio: Brown, Butler, Clark, Clermont, Delaware, Fairfield, Franklin, Fulton, Greene, Hamilton, Hancock, Hocking, Licking, Lucas, Madison, Marion, Miami, Montgomery, Morgan, Morrow, Muskingum, Perry, Pickaway, Seneca, Union, Warren, Wood and Wyandot.

Which doctors, hospitals and pharmacies can I use?

Our plans have a network of doctors, hospitals, pharmacies and other providers. With a PPO plan, if you use the providers in our network, you may pay less for your covered services. But if you want to, you can also use providers that are not in our network. Out-of-network/non-contracted providers are under no obligation to treat Medical Mutual members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost sharing that applies to out-of-network services.

- You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.
- You can see our plan's provider directory at our website, MedMutual.com/MAplaninfo.
- You can see our plan's pharmacy directory at our website, MedMutual.com/MAplaninfo.
- Or call us and we will send you a copy of the provider and pharmacy directories.

What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers—and more.

- Our plan members get all of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.
- Our plan members also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.
- Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits. Information on our Optional Supplemental Benefits is included in this booklet.

We cover Part D drugs. In addition, we cover Part B drugs such as chemotherapy and some drugs administered by your provider.

- You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, MedMutual.com/MAplaninfo.
- Or call us and we will send you a copy of the formulary.

How will I determine my drug costs?

Our plan groups each medication into one of six tiers. You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document, we discuss the benefit stages that occur after you meet your deductible: Initial Coverage, Coverage Gap and Catastrophic Coverage.

Premium and Benefits	MedMutual Advantage Access (PPO)
Monthly Plan Premium	\$0 per month You must continue to pay your Medicare Part B premium.
Deductible	\$0 per year for in-network and out-of-network services
Maximum Out-of-Pocket Responsibility (does not include Part D prescription drugs)	You pay no more than: \$6,050 annually for services you receive from in-network providers \$11,000 annually for services you receive from any provider. Your limit for services received from in-network providers will count toward this limit. Includes copayments and other costs for medical services for the year. If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services, and we will pay the full cost for the rest of the year.
Inpatient Hospital Coverage (services may require prior authorization)	There is no limit to the number of days covered by the plan. In-network: - \$375 copay per day for days 1 through 5 - \$0 copay per day for days 6 through 90 Out-of-network: 40% coinsurance per stay
Outpatient Hospital Coverage (services may require prior authorization)	Outpatient hospital: In-network: \$350 copay Out-of-network: \$400 copay
Ambulatory Surgical Center (ASC) Services (services may require prior authorization)	Ambulatory surgery center: In-network: \$300 copay Out-of-network: \$350 copay
Doctor's Office Visits (services may require prior authorization)	Option to get these services through an in-person visit or by telehealth. If you choose to get one of these services by telehealth, you must use a provider who offers the service by telehealth.

Doctor's Office Visits (continued) Primary ca	ual Advantage Access (PPO) are physician visit: ork: \$0 copay network: \$10 copay
, and the second se	rork: \$0 copay network: \$10 copay
Specialist In-netw Out-of-r There is no	rork: \$40 copay network: \$55 copay o coinsurance, copay or deductible for the to Medicare physical or annual wellness visit
Preventive Care In-netw	ormed at an in-network provider. ork: \$0 copay network: 40% coinsurance
Our plan of Abdomi Alcohol Annual Bone m Breast of Cardiov Cervica Colorect occult b Depress Diabete HIV scre Immuni shots, p Medical Medical Obesity Prostate Sexually counsel Tobacco people of	covers many preventive services, including: inal aortic aneurysm screening misuse counseling wellness visit hass measurement cancer screening (mammogram) ascular disease testing I and vaginal cancer screening scale cancer screening and therapy screening and therapy screening and therapy screening screening screening screening screening screening and therapy screening and therapy screening and therapy screening screening screening and

Premium and Benefits	MedMutual Advantage Access (PPO)
Emergency Care	\$90 copay for each covered emergency room visit
	If you are admitted to the hospital within 24 hours, you do not have to pay the \$90 copay.
	You may get covered emergency medical care/urgently needed services whenever you need it, anywhere in the world, up to \$50,000 per calendar year.
Urgently Needed Services	\$40 copay for each covered urgent care center visit
	An urgently needed service is a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical care. You may get covered emergency medical care/urgently needed services whenever you need it, anywhere in the world, up to \$50,000 per calendar year.
Diagnostic Services, Labs and Imaging (Costs for these services may be different if received in an outpatient surgery setting. Services may require prior authorization.)	Diagnostic tests and services: In-network: \$0-10 copay Out-of-network: 40% coinsurance Diagnostic radiological services (CT/MRI/PET scans): In-network: \$100/\$175/\$175 copay for each covered service Out-of-network: 40% coinsurance Lab services: In-network: \$0-10 copay Out-of-network: 40% coinsurance Outpatient X-rays: In-network: \$50 copay Out-of-network: 40% coinsurance Therapeutic radiology services (such as radiation therapy for cancer): In-network: 20% coinsurance Out-of-network: 40% coinsurance

Premium and Benefits	MedMutual Advantage Access (PPO)
Hearing Services (additional in-network services provided by TruHearing providers)	Original Medicare covered hearing services: In-network: \$0 copay Out-of-network: 40% coinsurance Additional hearing services: Routine hearing exam (1 every year): \$0 copay Hearing aid fitting-evaluation visits: \$0 copay
	 TruHearing-branded hearing aids (1 per ear per year): \$699 copay for each covered hearing aid for Advanced aids \$999 copay for each covered hearing aid for Premium aids Any cost you pay for hearing aids will not count toward your maximum out-of-pocket.
	See our MedMutual MyChoice™ benefits for additional hearing coverage options.
Dental Services (preventive and comprehensive services covered in-network)	Preventive Dental Cleanings (2 every year) Dental X-ray (1 every year) Oral exams (2 every year) In-network: \$0 copay Out-of-network: 50% coinsurance Our plan pays up to \$1,000 every year for most dental services from any provider. Additional comprehensive dental benefits include diagnostic X-rays, denture repair, reline or adjustment, endodontic services and periodontics services. Before purchasing additional coverage, review our MedMutual MyChoice dental coverage options. If you want to purchase additional dental coverage, see Optional Supplemental Benefits on page 13.
Vision Services (routine eye exam and contacts/glasses provided by EyeMed Insight providers)	Original Medicare covered vision services, including yearly glaucoma screening and diabetic eye exam: In-network: \$0 copay Out-of-network: 40% coinsurance Eyeglasses or contact lenses after cataract surgery: In-network: 20% coinsurance Out-of-network: 40% coinsurance Routine eye exam (1 every year): In-network: \$0 copay Out-of-network: \$50 copay

Premium and Benefits	MedMutual Advantage Access (PPO)
Vision Services (continued) (routine eye exam and contacts/glasses provided by EyeMed Insight providers)	Contact lenses or eyeglasses (frames and lenses) (1 every year): In-network/out-of-network: \$100 allowance and you are responsible for any amount more than \$100 Before purchasing additional coverage, review our MedMutual MyChoice options. If you want to purchase additional vision coverage, see Optional Supplemental Benefits on page 13.
Mental Health Care (services may require prior authorization)	Inpatient visit: there is a 190-day lifetime limit for inpatient services in a psychiatric hospital. The 190-day limit does not apply to Mental Health services provided in a psychiatric unit of a general hospital. The copays for hospital and skilled nursing facility (SNF) benefits are based on benefit periods. A benefit period starts on the first day you go into the hospital. The benefit period ends when you haven't had any inpatient hospital care for 60 days in a row. The plan covers 90 days each benefit period. You have 60 lifetime reserve days that can be used for an inpatient psychiatric admission. You have no copayment for these extra days. In-network: \$_\$370 copay per day for days 1 through 5 \$_\$0 copay per day for days 6 through 90 Out-of-network: 40% coinsurance per stay Outpatient group therapy visit: In-network: \$30 copay Outpatient individual therapy visit: In-network: \$30 copay Outpof-network: \$40 copay Outpof-network: \$40 copay

Premium and Benefits	MedMutual Advantage Access (PPO)
Skilled Nursing Facility (SNF) Care (services may require prior authorization)	We will pay for skilled nursing facility care for up to 100 days per benefit period. A benefit period starts on the first day you stay in a skilled nursing facility. It ends when you have not had care as an inpatient in a hospital or skilled nursing facility for 60 days in a row. If you go into a skilled nursing facility after one benefit period has ended, a new benefit period begins. There is no limit on how many benefit periods you can have. In-network: \$\$ \text{\$ \text{\$\$ \text{\$ \text{\$ \text{\$ \text{\$ \text{\$ \text{\$ \text{\$ \text{\$\$ \text
Outpatient Rehabilitation Services (services may require prior authorization)	Physical therapy, occupational therapy or speech/ language therapy visit: In-network: \$40 copay Out-of-network: \$45 copay
Ambulance (services may require prior authorization)	 In-network: \$200 copay for each covered ground ambulance trip and 50% coinsurance for air ambulance services Out-of-network: \$200 copay for each covered ground ambulance trip and 50% coinsurance for air ambulance services
Transportation Services (services may require prior authorization)	\$0 copay After your inpatient stay in a hospital, you are eligible to receive health-related transportation services. You may receive up to 24 one-way limited trips within 90 days of each discharge from an acute inpatient hospital stay. See MedMutual MyChoice benefit options for additional coverage for transportation services.
Prescription Drug Benefits	
Medicare Part B Drugs (Part B drugs may require prior authorization and may be subject to step therapy requirements)	Some drugs are covered by Medicare Part B and some are covered by Medicare Part D. Part B drugs do not count toward your Part D initial coverage limit or out-of-pocket costs. For chemotherapy and other drugs covered by Medicare Part B: In-network: 20% coinsurance or less Out-of-network: 20% coinsurance or less To view a list of Part B drugs that may be subject to Step Therapy, visit MedMutual.com/MAplaninfo.

Premium and Benefits	MedMutual Advantage Access (PPO)
Outpatient Pre	scription Drugs
Deductible	This plan does not have a Part D prescription drug deductible.
Initial Coverage	After you pay your yearly deductible, you pay the following until your total yearly drug costs reach \$4,660. Total yearly drug costs are the total drug costs paid by both you and our Part D plan.
	You may get your drugs at any preferred or standard network retail or mail order pharmacy.
	Retail cost sharing: (preferred/standard) Tier 1 (preferred generic drugs): One-month supply: \$4/\$12 copay Three-month supply: \$10/\$30 copay Tier 2 (generic drugs): One-month supply: \$8/\$16 copay Three-month supply: \$20/\$40 copay Tier 3 (preferred brand and generic drugs): One-month supply: \$42/\$47 copay Three-month supply: \$118/\$132 copay Tier 4 (non-preferred drugs): One-month supply: 50%/50% coinsurance Tier 5 (specialty tier drugs):
	- One-month supply: 33%/33% coinsurance - Three-month supply: not covered/not covered
	Tier 6 (select care drugs):One-month supply: \$0/\$8 copayThree-month supply: \$0/\$20 copay

Premium and Benefits	MedMutual Advantage Access (PPO)
Outpatient Pre	escription Drugs
Initial Coverage (continued)	Mail-order cost sharing: (preferred/standard)
	 Tier 1 (preferred generic drugs): One-month supply: \$0/\$11 copay Three-month supply: \$0/\$28 copay Tier 2 (generic drugs): One-month supply: \$0/\$15 copay Three-month supply: \$0/\$38 copay
	 Tier 3 (preferred brand and generic drugs): One-month supply: \$40/\$45 copay Three-month supply: \$110/\$130 copay
	 Tier 4 (non-preferred drugs): One-month supply: 50%/50% coinsurance Three-month supply: 50%/50% coinsurance
	 Tier 5 (specialty tier drugs): One-month supply: 33%/33% coinsurance Three-month supply: not covered/not covered
	Tier 6 (select care drugs):One-month supply: \$0/\$7 copayThree-month supply: \$0/\$18 copay
	If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy.
	In most cases, your prescriptions are covered only if they are filled at the plan's network pharmacies.
Coverage Gap	Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$4,660.
	After you enter the coverage gap, you pay 25% of the plan's cost for covered brand name drugs and 25% of the plan's cost for covered generic drugs until your costs total \$7,400, which is the end of the coverage gap. Not everyone will enter the coverage gap.
	Under this plan, you may pay even less for the brand and generic drugs on the formulary. Your cost varies by tier. You will need to use your formulary to locate your drug's tier. See the chart that follows to find out how much it will cost you.

Premium and Benefits	MedMutual Advantage Access (PPO)
Outpatient Pre	escription Drugs
Coverage Gap (continued)	Retail cost sharing: (preferred/standard)
	 Tier 1 (preferred generic drugs): Drugs covered: all One-month supply: \$4/\$12 copay Three-month supply: \$10/\$30 copay Tier 2 (generic drugs): Drugs covered: all One-month supply: \$8/\$16 copay Three-month supply: \$20/\$40 copay Tier 6 (select care drugs): Drugs covered: all One-month supply: \$0/\$8 copay Three-month supply: \$0/\$20 copay
	Mail-order cost sharing: (preferred/standard)
	 Tier 1 (preferred generic drugs): Drugs covered: all One-month supply: \$0/\$11 copay Three-month supply: \$0/\$28 copay Tier 2 (generic drugs): Drugs covered: all One-month supply: \$0/\$15 copay Three-month supply: \$0/\$38 copay Tier 6 (select care drugs):
	Drugs covered: allOne-month supply: \$0/\$7 copayThree-month supply: \$0/\$18 copay
Catastrophic Coverage	After your yearly out-of-pocket drug costs reach \$7,400, you pay:
	 \$0 copay for Tier 6 drugs filled at either a preferred retail or preferred mail order pharmacy and Tier 1 and Tier 2 drugs filled a preferred mail order pharmacy. For all other drugs, you will pay the larger amount of: 5% coinsurance of the cost of the drug, or a \$4.15 copay for a generic drug or a drug that is treated like a generic, and \$10.35 for all other drugs

Premium and Benefits	MedMutual Advantage Access (PPO)
MedMutua	I MyChoice
MedMutual MyChoice™ (A supplemental benefit package is available at no additional cost. Choose one option at the time of enrollment.)	Option A \$250 in additional dental coverage. This can help cover things such as fillings, crowns and other dental work you may need.
	Option B \$150 to cover copays and coinsurance, vision and hearing expenses, over-the-counter items, transportation and meal deliveries.
Additiona	l Benefits
MedMutual Advantage Travel Plus™	Up to a \$2,500 maximum per calendar year. Through this benefit, you have coverage under this plan for medically necessary services you receive while you are temporarily outside of Ohio, but still within the United States. The actual benefits payable are based upon the services you receive. Although services received outside Ohio would normally be considered outside of our network, your coverage under this benefit is paid at the in-network level. You must use a provider who accepts Medicare and contact Customer Care at 1-800-982-3117 (TTY 711) prior to your departure to activate this benefit. See your Evidence of Coverage for full benefit details and requirements.
Outpatient Substance Abuse Services	 In-network: \$30 copay Out-of-network: \$40 copay This applies to an individual therapy visit or if the visit is part of group therapy.
Foot Care (podiatry services) (services may require prior authorization)	In-network: \$40 copayOut-of-network: \$55 copay
Durable Medical Equipment (wheelchairs, oxygen, etc.) (services may require prior authorization)	In-network: 20% coinsuranceOut-of-network: 40% coinsurance

Premium and Benefits	MedMutual Advantage Access (PPO)
Prosthetic Devices (braces, artificial limbs, etc.) (services may require prior authorization)	In-network: 20% coinsuranceOut-of-network: 40% coinsurance
Diabetes Supplies and Services (services may require prior authorization)	 In-network: 0% coinsurance Out-of-network: 20% coinsurance 0% coinsurance for the following diabetic supplies: A blood glucose meter (excluding continuous glucose monitors) Blood glucose test strips Lancing devices and glucose lancets Glucose control solutions for checking the accuracy of test strips, glucose meters and glucose monitors In order to qualify for 0% coinsurance, diabetic test strips and meters must be produced by a preferred manufacturer and purchased at an in-network retail or mail order pharmacy. Non-preferred diabetic test strips and meters are covered (with 0% coinsurance) when filled by an in-network durable medical equipment supplier. See the Evidence of Coverage for more details.
	20% coinsurance for all other diabetic supplies
Health and Wellness Education Programs	Wellness programs included at no additional cost, except WW® (Weight Watchers Reimagined). Chronic Condition Management Program
	This program can help you stay healthy, manage your chronic conditions and maintain your independence. A trained health coach works with you to develop a personalized plan that supplements the care you get from your doctor. For more information call Customer Care at 1-800-982-3117 (TTY 711).
	Nurse Line
	If you have questions about symptoms you're experiencing but aren't sure if you need to see your doctor, we can help. Call our Nurse Line at 1-888-912-0636 (TTY 711), 24 hours a day, seven days per week for advice. Your call is kept confidential.

Premium and Benefits	MedMutual Advantage Access (PPO)
Health and Wellness Education Programs (continued)	SilverSneakers® Fitness Program SilverSneakers is a complete health and fitness program designed for Medicare beneficiaries at all fitness levels. Members will have access to participating gyms and fitness centers to help them meet their personal
	wellness goals. Please note: nonstandard fitness center services that usually have an extra fee are not included in your membership.
	WW Program
	(Note: you pay your reduced WW fees.)
	To help you meet your health goals, we partner with WW, the world's leading provider of weight management services. Monthly WW fees for specified programs are reduced for MedMutual Advantage PPO members. The benefit does not include food or meals.
Chiropractic Care	We only cover manual manipulation of the spine to correct subluxation: In-network: \$20 copay
	Out-of-network: \$40 copay
Home Health Care (services may require prior authorization)	In-network: \$0 copayOut-of-network: 40% coinsurance
Renal Dialysis	Covered dialysis equipment and supplies: In-network: 20% coinsurance Out-of-network: 40% coinsurance
Hospice	When you enroll in a Medicare-certified hospice program, your hospice services and your Part A and Part B services related to your terminal prognosis are paid for by Original Medicare.

Premium and Benefits	MedMutual Advantage Access (PPO)				
Optional Benefits					
Optional Supplemental Benefits Package	Dental In addition to the preventive dental services included in your plan, comprehensive dental benefits such as diagnostic X-rays, denture repair, reline or adjustment, endodontic services and periodontic services are covered up to the plan's benefit amount (combined for both in network and out of network).				
	Vision In addition to the routine eye exam included in your plan, the Optional Supplemental Benefits Package includes an increased eyewear allowance. For coverage and cost information for all dental and vision services see this plan's Evidence of Coverage.				
Monthly Premium	Additional \$26 per month. You must keep paying your Medicare Part B premium and your \$0 monthly plan premium.				
Deductible	This package does not have a deductible.				
Is there a limit on how much the plan will pay?	Our plan pays up to \$2,250 every year (this does not include the MedMutual MyChoice benefit allowance). Our plan has additional coverage limits for certain benefits. The \$2,250 limit has separate limits of \$2,000 for dental benefits (the \$2,000 includes the \$1,000				
	referenced on page 5) and \$250 for vision benefits (the \$250 includes the \$100 referenced on page 5)				

MedMutual Advantage plans are HMO and PPO plans offered by Medical Mutual of Ohio with a Medicare contract. Enrollment in a MedMutual Advantage plan depends on contract renewal.

Please note: our Nurse Line and Chronic Condition Management Program are not intended to replace the medical care or advice you receive from your doctor. If you have a medical emergency, you should always seek treatment at the nearest medical facility or call 911.

WW is a registered trademark of WW International.

SilverSneakers is a registered trademark of Tivity Health, Inc.

Pre-Enrollment Checklist

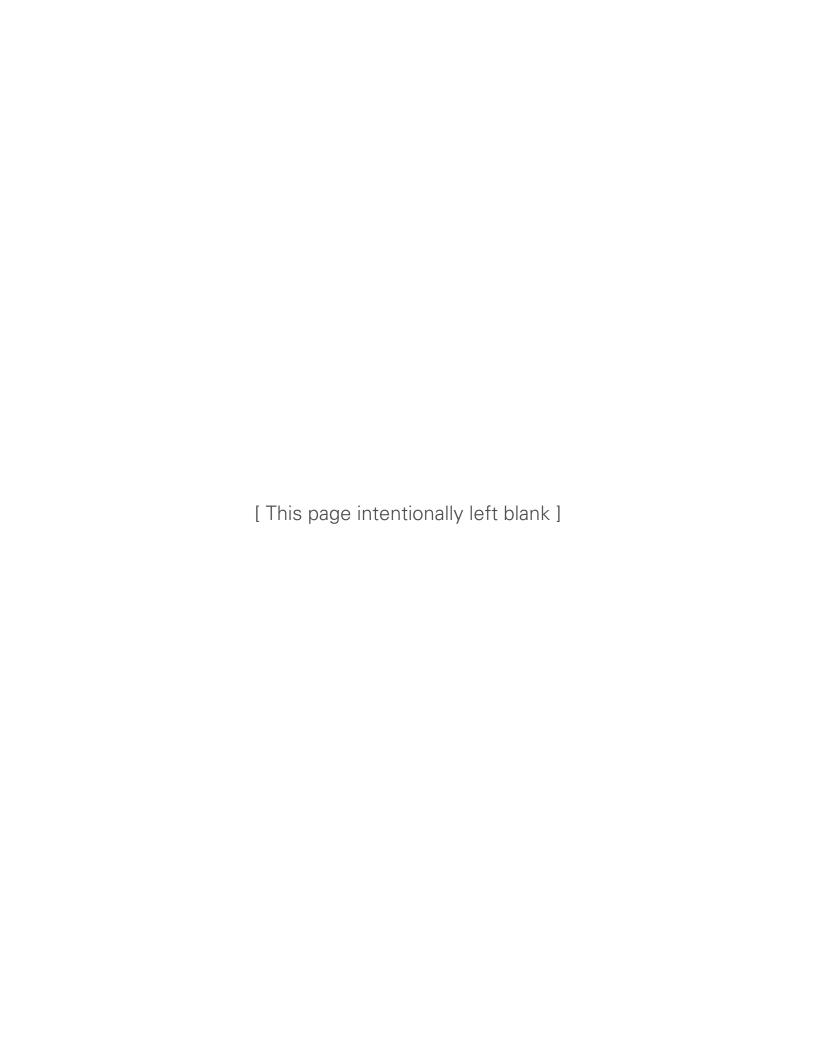
Understanding the Benefits

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 1-866-406-8777 (TTY 711).

☐ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is import to review plan coverage, costs, and benefits before you enroll. Visit MedMutual.com/MAPlanInfo call 1-800-982-3117 (TTY 711) to view a copy of the EOC.	
☐ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.	he
☐ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for you prescriptions.	
Review the formulary to make sure your drugs are covered.	
Understanding Important Rules	
☐ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.	um.
☐ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.	
☐ Our plan allows you to see providers outside of our network (non-contracted providers). Howeve while we will pay for covered services provided by a non-contracted provider, the provider must	r,

agree to treat you. Except in an emergency or urgent situations, non-contracted providers may deny

care. In addition, you will pay a higher copay for services received by non-contracted providers.



IMPORTANT INFORMATION:

2023 Medicare Star Ratings

Medical Mutual of Ohio - H6723



For 2023, Medical Mutual of Ohio - H6723 received the following Star Ratings from Medicare:

Overall Star Rating: $\star\star\star\star\star$ Health Services Rating: $\star\star\star\star\star$ Drug Services Rating: $\star\star\star\star\star$

Every year, Medicare evaluates plans based on a 5-star rating system.

Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.



The number of stars show how well a plan performs.

★★★★ EXCELLENT

★★★☆ ABOVE AVERAGE

★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

Questions about this plan?

Contact Medical Mutual of Ohio 7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 877-368-0081 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time. Current members please call 800-982-3117 (toll-free) or 711 (TTY).